

DS-KP8000-(W)HE1 SIP Phone Release Note

(2023-05-18)

Firmware Basic Information

Firmware Basic Information	Firmware Version	V2.4.10.12.3
	Device Type	DS-KP8000-(W)HE1

Reason of Upgrade

1. No need to enter the password again after reboot
2. Revising some Italian translation issues

DS-KP8000-(W)HE1 SIP Phone Release Note

(2023-05-08)

Firmware Basic Information

Firmware Basic Information	Firmware Version	V 2.4.10.11.2
	Device Type	DS-KP8000-(W)HE1

Reason of Upgrade

New model DS-KP8000-(W)HE1 SIP Phone first time released.



Product Highlights

1. HD audio on speakerphone and handset
2. 3 DSS keys on the 2.8" colorful display
3. Hardware Video decoding (H.264,1080P)

4. Dual 10M/100M Ethernet ports, integrated PoE
5. Compatible with major platforms: Asterisk, Broadsoft, 3CX, Metaswitch, Elastix, Avaya etc.



6. Built-in 2.4GHz Wi-Fi for DS-KP8000-WHE1
7. standard PoE/ 5 VDC

Wall-mounted bracket

SAP Code	Product Type	Product Model
305701078	Wall-mounted bracket, available for DS-KP8000-HE1, DS-KP8000-WHE1	DS-KABP8000

Customer Impact and Recommended Action

This update refers to function/compatibility improvement and will take effect automatically after the Date of Change. We are very sorry for any inconvenience of use-habit changes caused by this action.

For any questions and request for this firmware, please contact our local technical support team.

Note:

- Hikvision reserves the right to change, alter or withdraw the above notification without prior notice.
- Product design and specifications are subject to change without prior notice.
- The Hikvision firmware may contain errors known as errata, which may cause the product to deviate from published specifications. Current characterized errata are available on request.
- Hikvision is not liable for any typing or printing errors.

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