

Network Camera Firmware Version: V5.5.800

Release Note

(2021-07-13)

Firmware Basic Information	Firmware Version: V5.5.800 build210628
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2xx3G2, 2xx6G2, 2xx7G2, 3xx3G2, 3xx6G2, 3xx7G2 Camera V5.5.800

Features

1. New Features

- Newly release 3xx3G2 models:

DS-2CD3023G2-IU, DS-2CD3043G2-IU, DS-2CD3063G2-IU, DS-2CD3123G2-I(S)U, DS-2CD3143G2-I(S)U, DS-2CD3163G2-I(S)U, DS-2CD3323G2-IU, DS-2CD3343G2-IU, DS-2CD3363G2-IU, DS-2CD3623G2-IZS, DS-2CD3643G2-IZS, DS-2CD3663G2-IZS, DS-2CD3723G2-IZS, DS-2CD3743G2-IZS, DS-2CD3763G2-IZS, DS-2CD3T23G2-2I/4IS, DS-2CD3T43G2-2I/4IS, DS-2CD3T63G2-2I/4IS.

- Newly release 25x3G2, 25x6G2, 25x7G2, 35x3G2, 35x6G2, 35x7G2 models:

DS-2CD2523G2-I(S), DS-2CD2543G2-I(S), DS-2CD2563G2-I(S), DS-2CD2583G2-I(S).
DS-2CD2526G2-I(S)(C), DS-2CD2546G2-I(S)(C), DS-2CD2566G2-I(S)(C), DS-2CD2586G2-I(S)(C).
DS-2CD2527G2-LS(C), DS-2CD2547G2-LS(C).

DS-2CD3523G2-IS, DS-2CD3543G2-IS, DS-2CD3563G2-IS.

DS-2CD3526G2-IS(U)(C), DS-2CD3556G2-IS(U)(C), DS-2CD3586G2-IS(U)(C).

DS-2CD3547G2-LSU(C).

- Newly release 8MP models:

DS-2CD2087G2-L(U)(C), DS-2CD2387G2-L(U)(C), DS-2CD2T87G2-L(C), DS-2CD3387G2-LSU(C).

- Newly release 2Exx models:

DS-2CD2E23G2-U, DS-2CD2E43G2-U.

2. Improved Features

- Solve the issue that the 6/8MP device cannot be started with a low probability after upgrading.
- Fixed the issue that the products that do not support audio output, abnormally support custom voice configuration on Hik-Connect.

- Fixed the issue that when the 3x2x model is set to a high frame rate, after switching from the Monitoring mode to the Smart Event mode or Face Capture mode, the interface displays 25 frames, and the actual is 50 frames.

Customer Impact and Recommended Action

This update refers to function/compatibility improvement and will take effect automatically after the Date of Change. We are very sorry for any inconvenience of use-habit changes caused by this action. For any questions and request for this firmware, please contact our local technical support team.

Remarks:

- Hikvision reserves the right to change, alter or withdraw the above notification without prior notice.
- Product design and specifications are subject to change without prior notice.
- The Hikvision firmware may contain errors known as errata which may cause the product to deviate from published specifications. Current characterized errata are available on request.
- Hikvision is not liable for any typing or printing errors.

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Supported Product List (1x83G0, 2xx3G2, 2xx6G2(C), 2xx7G2(C), 3xx3G2, 3xx6G2(C), 3xx7G2(C) Series)	
Product Category	Model Number
1 Series	DS-2CD1083G0-I(U)(F)
1 Series	DS-2CD1083G0-I(U)(F)
1 Series	DS-2CD1183G0-I(U)(F)
1 Series	DS-2CD1383G0-I(U)(F)
Pro 2 Series	DS-2CD2023G2-I(U)
Pro 2 Series	DS-2CD2043G2-I(U)
Pro 2 Series	DS-2CD2063G2-I(U)
Pro 2 Series	DS-2CD2083G2-I(U)
Pro 2 Series	DS-2CD2123G2-I(S)
Pro 2 Series	DS-2CD2123G2-IU
Pro 2 Series	DS-2CD2143G2-I(S)
Pro 2 Series	DS-2CD2143G2-IU
Pro 2 Series	DS-2CD2163G2-I(S)
Pro 2 Series	DS-2CD2163G2-IU
Pro 2 Series	DS-2CD2183G2-I(S)
Pro 2 Series	DS-2CD2183G2-IU
Pro 2 Series	DS-2CD2323G2-I(U)
Pro 2 Series	DS-2CD2343G2-I(U)
Pro 2 Series	DS-2CD2363G2-I(U)
Pro 2 Series	DS-2CD2383G2-I(U)
Pro 2 Series	DS-2CD2423G2-I(W)
Pro 2 Series	DS-2CD2443G2-I(W)
Pro 2 Series	DS-2CD2463G2-I
Pro 2 Series	DS-2CD2483G2-I
Pro 2 Series	DS-2CD2523G2-I(S)

Pro 2 Series	DS-2CD2543G2-I(S)
Pro 2 Series	DS-2CD2563G2-I(S)
Pro 2 Series	DS-2CD2583G2-I(S)
Pro 2 Series	DS-2CD2623G2-IZS
Pro 2 Series	DS-2CD2643G2-IZS
Pro 2 Series	DS-2CD2663G2-IZS
Pro 2 Series	DS-2CD2683G2-IZS
Pro 2 Series	DS-2CD2723G2-IZS
Pro 2 Series	DS-2CD2743G2-IZS
Pro 2 Series	DS-2CD2763G2-IZS
Pro 2 Series	DS-2CD2783G2-IZS
Pro 2 Series	DS-2CD2E23G2-U
Pro 2 Series	DS-2CD2E43G2-U
Pro 2 Series	DS-2CD2H23G2-IZS
Pro 2 Series	DS-2CD2H43G2-IZS
Pro 2 Series	DS-2CD2H63G2-IZS
Pro 2 Series	DS-2CD2H83G2-IZS
Pro 2 Series	DS-2CD2T23G2-2I/4I
Pro 2 Series	DS-2CD2T43G2-2I/4I
Pro 2 Series	DS-2CD2T63G2-2I/4I
Pro 2 Series	DS-2CD2T83G2-2I/4I
Pro/2 Series with AcuSense	DS-2CD2026G2-I(U)(C)
Pro/2 Series with AcuSense	DS-2CD2026G2-IU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2046G2-I(U)(C)
Pro/2 Series with AcuSense	DS-2CD2046G2-IU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2066G2-I(U)(C)
Pro/2 Series with AcuSense	DS-2CD2066G2-IU/SL(C)

Pro/2 Series with AcuSense	DS-2CD2086G2-I(U)(C)
Pro/2 Series with AcuSense	DS-2CD2126G2-I(SU)(C)
Pro/2 Series with AcuSense	DS-2CD2146G2-I(SU)(C)
Pro/2 Series with AcuSense	DS-2CD2166G2-I(SU)(C)
Pro/2 Series with AcuSense	DS-2CD2186G2-I(SU)(C)
Pro/2 Series with AcuSense	DS-2CD2326G2-I(U)(C)
Pro/2 Series with AcuSense	DS-2CD2326G2-ISU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2346G2-I(U)(C)
Pro/2 Series with AcuSense	DS-2CD2346G2-ISU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2366G2-I(U)(C)
Pro/2 Series with AcuSense	DS-2CD2366G2-ISU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2386G2-I(U)(C)
Pro/2 Series with AcuSense	DS-2CD2386G2-ISU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2426G2-I(W)(C)
Pro/2 Series with AcuSense	DS-2CD2446G2-I(W)(C)
Pro/2 Series with AcuSense	DS-2CD2466G2-I(C)
Pro/2 Series with AcuSense	DS-2CD2526G2-I(S)(C)
Pro/2 Series with AcuSense	DS-2CD2546G2-I(S)(C)
Pro/2 Series with AcuSense	DS-2CD2566G2-I(S)(C)
Pro/2 Series with AcuSense	DS-2CD2586G2-I(S)(C)
Pro/2 Series with AcuSense	DS-2CD2626G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2626G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2626G2-IZSU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2646G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2646G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2646G2-IZSU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2666G2-IZS(C)

Pro/2 Series with AcuSense	DS-2CD2666G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2666G2-IZSU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2686G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2686G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2686G2-IZSU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2726G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2726G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2746G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2746G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2766G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2766G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2786G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2786G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2H26G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2H26G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2H46G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2H46G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2H66G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2H66G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2H86G2-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2H86G2T-IZS(C)
Pro/2 Series with AcuSense	DS-2CD2T26G2-2I/4I(C)
Pro/2 Series with AcuSense	DS-2CD2T26G2-ISU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2T46G2-2I/4I(C)
Pro/2 Series with AcuSense	DS-2CD2T46G2-ISU/SL(C)
Pro/2 Series with AcuSense	DS-2CD2T66G2-2I/4I(C)
Pro/2 Series with AcuSense	DS-2CD2T66G2-ISU/SL(C)

Pro/2 Series with AcuSense	DS-2CD2T86G2-2/4I(C)
Pro/2 Series with AcuSense	DS-2CD2T86G2-ISU/SL(C)
Pro/2 Series with ColorVu	DS-2CD2027G2-L(U)(C)
Pro/2 Series with ColorVu	DS-2CD2047G2-L(U)(C)
Pro/2 Series with ColorVu	DS-2CD2047G2-LU/SL(C)
Pro/2 Series with ColorVu	DS-2CD2087G2-L(U)(C)
Pro/2 Series with ColorVu	DS-2CD2127G2(-SU)(C)
Pro/2 Series with ColorVu	DS-2CD2147G2(-SU)(C)
Pro/2 Series with ColorVu	DS-2CD2327G2-L(U)(C)
Pro/2 Series with ColorVu	DS-2CD2347G2-L(U)(C)
Pro/2 Series with ColorVu	DS-2CD2347G2-LSU/SL(C)
Pro/2 Series with ColorVu	DS-2CD2387G2-L(U)(C)
Pro/2 Series with ColorVu	DS-2CD2527G2-LS(C)
Pro/2 Series with ColorVu	DS-2CD2547G2-LS(C)
Pro/2 Series with ColorVu	DS-2CD2647G2-LZS(C)
Pro/2 Series with ColorVu	DS-2CD2747G2-LZS(C)
Pro/2 Series with ColorVu	DS-2CD2T27G2-L(C)
Pro/2 Series with ColorVu	DS-2CD2T47G2-L(C)
Pro/2 Series with ColorVu	DS-2CD2T47G2-LSU/SL(C)
Pro/2 Series with ColorVu	DS-2CD2T87G2-L(C)
Pro 3 Series	DS-2CD3023G2-IU
Pro 3 Series	DS-2CD3043G2-IU
Pro 3 Series	DS-2CD3063G2-IU
Pro 3 Series	DS-2CD3123G2-I(S)U
Pro 3 Series	DS-2CD3143G2-I(S)U
Pro 3 Series	DS-2CD3163G2-I(S)U
Pro 3 Series	DS-2CD3323G2-IU

Pro 3 Series	DS-2CD3343G2-IU
Pro 3 Series	DS-2CD3363G2-IU
Pro 3 Series	DS-2CD3523G2-IS
Pro 3 Series	DS-2CD3543G2-IS
Pro 3 Series	DS-2CD3563G2-IS
Pro 3 Series	DS-2CD3623G2-IZS
Pro 3 Series	DS-2CD3643G2-IZS
Pro 3 Series	DS-2CD3663G2-IZS
Pro 3 Series	DS-2CD3723G2-IZS
Pro 3 Series	DS-2CD3743G2-IZS
Pro 3 Series	DS-2CD3763G2-IZS
Pro 3 Series	DS-2CD3T23G2-2I/4IS
Pro 3 Series	DS-2CD3T43G2-2I/4IS
Pro 3 Series	DS-2CD3T63G2-2I/4IS
Pro/3 Series with AcuSense	DS-2CD3026G2-IS(C)
Pro/3 Series with AcuSense	DS-2CD3026G2-IU/SL(C)
Pro/3 Series with AcuSense	DS-2CD3056G2-IS(C)
Pro/3 Series with AcuSense	DS-2CD3056G2-IU/SL(C)
Pro/3 Series with AcuSense	DS-2CD3086G2-IS(C)
Pro/3 Series with AcuSense	DS-2CD3126G2-IS(U)(C)
Pro/3 Series with AcuSense	DS-2CD3156G2-IS(U)(C)
Pro/3 Series with AcuSense	DS-2CD3186G2-IS(U)(C)
Pro/3 Series with AcuSense	DS-2CD3326G2-ISU(C)
Pro/3 Series with AcuSense	DS-2CD3326G2-ISU/SL(C)
Pro/3 Series with AcuSense	DS-2CD3356G2-ISU(C)
Pro/3 Series with AcuSense	DS-2CD3356G2-ISU/SL(C)
Pro/3 Series with AcuSense	DS-2CD3386G2-ISU(C)

Pro/3 Series with AcuSense	DS-2CD3526G2-IS(U)(C)
Pro/3 Series with AcuSense	DS-2CD3556G2-IS(U)(C)
Pro/3 Series with AcuSense	DS-2CD3586G2-IS(U)(C)
Pro/3 Series with AcuSense	DS-2CD3626G2-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3626G2T-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3656G2-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3656G2T-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3686G2-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3686G2T-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3726G2T-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3726G2T-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3756G2-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3756G2T-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3786G2-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3786G2T-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3B26G2T-IZHS(Y)(C)
Pro/3 Series with AcuSense	DS-2CD3B46G2T-IZHS(Y)(C)
Pro/3 Series with AcuSense	DS-2CD3B86G2T-IZHS(Y)(C)
Pro/3 Series with AcuSense	DS-2CD3H26G2-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3H56G2-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3H86G2-IZS(C)
Pro/3 Series with AcuSense	DS-2CD3T26G2-4IS(C)
Pro/3 Series with AcuSense	DS-2CD3T26G2-ISU/SL(C)
Pro/3 Series with AcuSense	DS-2CD3T56G2-4IS(C)
Pro/3 Series with AcuSense	DS-2CD3T56G2-ISU/SL(C)
Pro/3 Series with AcuSense	DS-2CD3T86G2-4IS(C)
Pro/3 Series with ColorVu	DS-2CD3047G2-LS(C)

Pro/3 Series with ColorVu	DS-2CD3347G2-LS(U)(C)
Pro/3 Series with ColorVu	DS-2CD3387G2-LSU(C)
Pro/3 Series with ColorVu	DS-2CD3547G2-LS(C)
Pro/3 Series with ColorVu	DS-2CD3647G2-LZS(C)
Pro/3 Series with ColorVu	DS-2CD3747G2-LZSU(C)

Note: Models in red font are newly released models.