**Network Camera Firmware Version:** **V5.5.800**

**Release Note**

**(2021-07-13)**

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| **Firmware**  **Basic Information** | Firmware Version: | V5.5.800 build210628 |

**2xx3G2, 2xx6G2, 2xx7G2, 3xx3G2, 3xx6G2, 3xx7G2 Camera V5.5.800 Features**

1. **New Features**

* Newly release 3xx3G2 models:

DS-2CD3023G2-IU, DS-2CD3043G2-IU, DS-2CD3063G2-IU, DS-2CD3123G2-I(S)U, DS-2CD3143G2-I(S)U, DS-2CD3163G2-I(S)U, DS-2CD3323G2-IU, DS-2CD3343G2-IU, DS-2CD3363G2-IU, DS-2CD3623G2-IZS, DS-2CD3643G2-IZS, DS-2CD3663G2-IZS, DS-2CD3723G2-IZS, DS-2CD3743G2-IZS, DS-2CD3763G2-IZS, DS-2CD3T23G2-2I/4IS, DS-2CD3T43G2-2I/4IS, DS-2CD3T63G2-2I/4IS.

* Newly release 25x3G2, 25x6G2, 25x7G2, 35x3G2, 35x6G2, 35x7G2 models:

DS-2CD2523G2-I(S), DS-2CD2543G2-I(S), DS-2CD2563G2-I(S), DS-2CD2583G2-I(S).

DS-2CD2526G2-I(S)(C), DS-2CD2546G2-I(S)(C), DS-2CD2566G2-I(S)(C), DS-2CD2586G2-I(S)(C).

DS-2CD2527G2-LS(C), DS-2CD2547G2-LS(C).

DS-2CD3523G2-IS, DS-2CD3543G2-IS, DS-2CD3563G2-IS.

DS-2CD3526G2-IS(U)(C), DS-2CD3556G2-IS(U)(C), DS-2CD3586G2-IS(U)(C).

DS-2CD3547G2-LSU(C).

* Newly release 8MP models:

DS-2CD2087G2-L(U)(C), DS-2CD2387G2-L(U)(C), DS-2CD2T87G2-L(C), DS-2CD3387G2-LSU(C).

* Newly release 2Exx models:

DS-2CD2E23G2-U, DS-2CD2E43G2-U.

1. **Improved Features**

* Solve the issue that the 6/8MP device cannot be started with a low probability after upgrading.
* Fixed the issue that the products that do not support audio output, abnormally support custom voice configuration on Hik-Connect.
* Fixed the issue that when the 3x2x model is set to a high frame rate, after switching from the Monitoring mode to the Smart Event mode or Face Capture mode, the interface displays 25 frames, and the actual is 50 frames.

**Customer Impact and Recommended Action**

This update refers to function/compatibility improvement and will take effect automatically after the Date of Change. We are very sorry for any inconvenience of use-habit changes caused by this action.

For any questions and request for this firmware, please contact our local technical support team.

***Remarks:***

* Hikvision reserves the right to change, alter or withdraw the above notification without prior notice.
* Product design and specifications are subject to change without prior notice.
* The Hikvision firmware may contain errors known as errata which may cause the product to deviate from published specifications. Current characterized errata are available on request.
* Hikvision is not liable for any typing or printing errors.

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| **Supported Product List (1x83G0, 2xx3G2, 2xx6G2(C), 2xx7G2(C), 3xx3G2, 3xx6G2(C), 3xx7G2(C) Series)** | |
| **Product Category** | **Model Number** |
| 1 Series | DS-2CD1083G0-I(U)(F) |
| 1 Series | DS-2CD1083G0-I(U)(F) |
| 1 Series | DS-2CD1183G0-I(U)(F) |
| 1 Series | DS-2CD1383G0-I(U)(F) |
| Pro 2 Series | DS-2CD2023G2-I(U) |
| Pro 2 Series | DS-2CD2043G2-I(U) |
| Pro 2 Series | DS-2CD2063G2-I(U) |
| Pro 2 Series | DS-2CD2083G2-I(U) |
| Pro 2 Series | DS-2CD2123G2-I(S) |
| Pro 2 Series | DS-2CD2123G2-IU |
| Pro 2 Series | DS-2CD2143G2-I(S) |
| Pro 2 Series | DS-2CD2143G2-IU |
| Pro 2 Series | DS-2CD2163G2-I(S) |
| Pro 2 Series | DS-2CD2163G2-IU |
| Pro 2 Series | DS-2CD2183G2-I(S) |
| Pro 2 Series | DS-2CD2183G2-IU |
| Pro 2 Series | DS-2CD2323G2-I(U) |
| Pro 2 Series | DS-2CD2343G2-I(U) |
| Pro 2 Series | DS-2CD2363G2-I(U) |
| Pro 2 Series | DS-2CD2383G2-I(U) |
| Pro 2 Series | DS-2CD2423G2-I(W) |
| Pro 2 Series | DS-2CD2443G2-I(W) |
| Pro 2 Series | DS-2CD2463G2-I |
| Pro 2 Series | DS-2CD2483G2-I |
| Pro 2 Series | DS-2CD2523G2-I(S) |
| Pro 2 Series | DS-2CD2543G2-I(S) |
| Pro 2 Series | DS-2CD2563G2-I(S) |
| Pro 2 Series | DS-2CD2583G2-I(S) |
| Pro 2 Series | DS-2CD2623G2-IZS |
| Pro 2 Series | DS-2CD2643G2-IZS |
| Pro 2 Series | DS-2CD2663G2-IZS |
| Pro 2 Series | DS-2CD2683G2-IZS |
| Pro 2 Series | DS-2CD2723G2-IZS |
| Pro 2 Series | DS-2CD2743G2-IZS |
| Pro 2 Series | DS-2CD2763G2-IZS |
| Pro 2 Series | DS-2CD2783G2-IZS |
| Pro 2 Series | DS-2CD2E23G2-U |
| Pro 2 Series | DS-2CD2E43G2-U |
| Pro 2 Series | DS-2CD2H23G2-IZS |
| Pro 2 Series | DS-2CD2H43G2-IZS |
| Pro 2 Series | DS-2CD2H63G2-IZS |
| Pro 2 Series | DS-2CD2H83G2-IZS |
| Pro 2 Series | DS-2CD2T23G2-2I/4I |
| Pro 2 Series | DS-2CD2T43G2-2I/4I |
| Pro 2 Series | DS-2CD2T63G2-2I/4I |
| Pro 2 Series | DS-2CD2T83G2-2I/4I |
| Pro/2 Series with AcuSense | DS-2CD2026G2-I(U)(C) |
| Pro/2 Series with AcuSense | DS-2CD2026G2-IU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2046G2-I(U)(C) |
| Pro/2 Series with AcuSense | DS-2CD2046G2-IU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2066G2-I(U)(C) |
| Pro/2 Series with AcuSense | DS-2CD2066G2-IU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2086G2-I(U)(C) |
| Pro/2 Series with AcuSense | DS-2CD2126G2-I(SU)(C) |
| Pro/2 Series with AcuSense | DS-2CD2146G2-I(SU)(C) |
| Pro/2 Series with AcuSense | DS-2CD2166G2-I(SU)(C) |
| Pro/2 Series with AcuSense | DS-2CD2186G2-I(SU)(C) |
| Pro/2 Series with AcuSense | DS-2CD2326G2-I(U)(C) |
| Pro/2 Series with AcuSense | DS-2CD2326G2-ISU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2346G2-I(U)(C) |
| Pro/2 Series with AcuSense | DS-2CD2346G2-ISU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2366G2-I(U)(C) |
| Pro/2 Series with AcuSense | DS-2CD2366G2-ISU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2386G2-I(U)(C) |
| Pro/2 Series with AcuSense | DS-2CD2386G2-ISU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2426G2-I(W)(C) |
| Pro/2 Series with AcuSense | DS-2CD2446G2-I(W)(C) |
| Pro/2 Series with AcuSense | DS-2CD2466G2-I(C) |
| Pro/2 Series with AcuSense | DS-2CD2526G2-I(S)(C) |
| Pro/2 Series with AcuSense | DS-2CD2546G2-I(S)(C) |
| Pro/2 Series with AcuSense | DS-2CD2566G2-I(S)(C) |
| Pro/2 Series with AcuSense | DS-2CD2586G2-I(S)(C) |
| Pro/2 Series with AcuSense | DS-2CD2626G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2626G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2626G2-IZSU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2646G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2646G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2646G2-IZSU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2666G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2666G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2666G2-IZSU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2686G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2686G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2686G2-IZSU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2726G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2726G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2746G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2746G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2766G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2766G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2786G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2786G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2H26G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2H26G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2H46G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2H46G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2H66G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2H66G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2H86G2-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2H86G2T-IZS(C) |
| Pro/2 Series with AcuSense | DS-2CD2T26G2-2I/4I(C) |
| Pro/2 Series with AcuSense | DS-2CD2T26G2-ISU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2T46G2-2I/4I(C) |
| Pro/2 Series with AcuSense | DS-2CD2T46G2-ISU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2T66G2-2I/4I(C) |
| Pro/2 Series with AcuSense | DS-2CD2T66G2-ISU/SL(C) |
| Pro/2 Series with AcuSense | DS-2CD2T86G2-2/4I(C) |
| Pro/2 Series with AcuSense | DS-2CD2T86G2-ISU/SL(C) |
| Pro/2 Series with ColorVu | DS-2CD2027G2-L(U)(C) |
| Pro/2 Series with ColorVu | DS-2CD2047G2-L(U)(C) |
| Pro/2 Series with ColorVu | DS-2CD2047G2-LU/SL(C) |
| Pro/2 Series with ColorVu | DS-2CD2087G2-L(U)(C) |
| Pro/2 Series with ColorVu | DS-2CD2127G2(-SU)(C) |
| Pro/2 Series with ColorVu | DS-2CD2147G2(-SU)(C) |
| Pro/2 Series with ColorVu | DS-2CD2327G2-L(U)(C) |
| Pro/2 Series with ColorVu | DS-2CD2347G2-L(U)(C) |
| Pro/2 Series with ColorVu | DS-2CD2347G2-LSU/SL(C) |
| Pro/2 Series with ColorVu | DS-2CD2387G2-L(U)(C) |
| Pro/2 Series with ColorVu | DS-2CD2527G2-LS(C) |
| Pro/2 Series with ColorVu | DS-2CD2547G2-LS(C) |
| Pro/2 Series with ColorVu | DS-2CD2647G2-LZS(C) |
| Pro/2 Series with ColorVu | DS-2CD2747G2-LZS(C) |
| Pro/2 Series with ColorVu | DS-2CD2T27G2-L(C) |
| Pro/2 Series with ColorVu | DS-2CD2T47G2-L(C) |
| Pro/2 Series with ColorVu | DS-2CD2T47G2-LSU/SL(C) |
| Pro/2 Series with ColorVu | DS-2CD2T87G2-L(C) |
| Pro 3 Series | DS-2CD3023G2-IU |
| Pro 3 Series | DS-2CD3043G2-IU |
| Pro 3 Series | DS-2CD3063G2-IU |
| Pro 3 Series | DS-2CD3123G2-I(S)U |
| Pro 3 Series | DS-2CD3143G2-I(S)U |
| Pro 3 Series | DS-2CD3163G2-I(S)U |
| Pro 3 Series | DS-2CD3323G2-IU |
| Pro 3 Series | DS-2CD3343G2-IU |
| Pro 3 Series | DS-2CD3363G2-IU |
| Pro 3 Series | DS-2CD3523G2-IS |
| Pro 3 Series | DS-2CD3543G2-IS |
| Pro 3 Series | DS-2CD3563G2-IS |
| Pro 3 Series | DS-2CD3623G2-IZS |
| Pro 3 Series | DS-2CD3643G2-IZS |
| Pro 3 Series | DS-2CD3663G2-IZS |
| Pro 3 Series | DS-2CD3723G2-IZS |
| Pro 3 Series | DS-2CD3743G2-IZS |
| Pro 3 Series | DS-2CD3763G2-IZS |
| Pro 3 Series | DS-2CD3T23G2-2I/4IS |
| Pro 3 Series | DS-2CD3T43G2-2I/4IS |
| Pro 3 Series | DS-2CD3T63G2-2I/4IS |
| Pro/3 Series with AcuSense | DS-2CD3026G2-IS(C) |
| Pro/3 Series with AcuSense | DS-2CD3026G2-IU/SL(C) |
| Pro/3 Series with AcuSense | DS-2CD3056G2-IS(C) |
| Pro/3 Series with AcuSense | DS-2CD3056G2-IU/SL(C) |
| Pro/3 Series with AcuSense | DS-2CD3086G2-IS(C) |
| Pro/3 Series with AcuSense | DS-2CD3126G2-IS(U)(C) |
| Pro/3 Series with AcuSense | DS-2CD3156G2-IS(U)(C) |
| Pro/3 Series with AcuSense | DS-2CD3186G2-IS(U)(C) |
| Pro/3 Series with AcuSense | DS-2CD3326G2-ISU(C) |
| Pro/3 Series with AcuSense | DS-2CD3326G2-ISU/SL(C) |
| Pro/3 Series with AcuSense | DS-2CD3356G2-ISU(C) |
| Pro/3 Series with AcuSense | DS-2CD3356G2-ISU/SL(C) |
| Pro/3 Series with AcuSense | DS-2CD3386G2-ISU(C) |
| Pro/3 Series with AcuSense | DS-2CD3526G2-IS(U)(C) |
| Pro/3 Series with AcuSense | DS-2CD3556G2-IS(U)(C) |
| Pro/3 Series with AcuSense | DS-2CD3586G2-IS(U)(C) |
| Pro/3 Series with AcuSense | DS-2CD3626G2-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3626G2T-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3656G2-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3656G2T-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3686G2-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3686G2T-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3726G2T-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3726G2T-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3756G2-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3756G2T-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3786G2-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3786G2T-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3B26G2T-IZHS(Y)(C) |
| Pro/3 Series with AcuSense | DS-2CD3B46G2T-IZHS(Y)(C) |
| Pro/3 Series with AcuSense | DS-2CD3B86G2T-IZHS(Y)(C) |
| Pro/3 Series with AcuSense | DS-2CD3H26G2-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3H56G2-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3H86G2-IZS(C) |
| Pro/3 Series with AcuSense | DS-2CD3T26G2-4IS(C) |
| Pro/3 Series with AcuSense | DS-2CD3T26G2-ISU/SL(C) |
| Pro/3 Series with AcuSense | DS-2CD3T56G2-4IS(C) |
| Pro/3 Series with AcuSense | DS-2CD3T56G2-ISU/SL(C) |
| Pro/3 Series with AcuSense | DS-2CD3T86G2-4IS(C) |
| Pro/3 Series with ColorVu | DS-2CD3047G2-LS(C) |
| Pro/3 Series with ColorVu | DS-2CD3347G2-LS(U)(C) |
| Pro/3 Series with ColorVu | DS-2CD3387G2-LSU(C) |
| Pro/3 Series with ColorVu | DS-2CD3547G2-LS(C) |
| Pro/3 Series with ColorVu | DS-2CD3647G2-LZS(C) |
| Pro/3 Series with ColorVu | DS-2CD3747G2-LZSU(C) |

*Note: Models in red font are newly released models.*