How to Enable Hik-Connect on DVR/NVR Local GUI and add it to Hik-Connect APP

Preparations: Please connect the DVR or NVR to the Internet in advance.

Go to Menu-Configuration-Network-General
Do not enable DNS DHCP
Input 8.8.8.8 into the preferred DNS server
Alternate DNS server is not required to fill in.
Click on the Apply button
Then go to platform access
Click the checkbox to enable Hik-Connect and create the verification code
Click the checkbox then click OK
Enable stream encryption which means that you should input the verification code when you get the live view of the device the first time via Hik-Connect.
Click Apply, the status has become online

Then login on Hik-Connect App with the registered account and password
Click the Add icon at the top right corner.
Scan the QR code which is on platform access page
Or tap the PEN icon at the upper-right corner of the interface and input the device serial number manually
It was added successfully
Tap the device screenshot to enter the live view interface.

How to Enable Hik Connect on D V R N V R Local G U I and add it to Hik Connect A P P

Go to Menu
Configuration
General
Network
Platform Access

Do not enable DNS DHCP

Input 8.8.8.8 into the preferred DNS server

Alternate DNS server is not required to fill in

Then go to Platform Access

Click the checkbox to enable Hik Connect and create the verification code

Click the checkbox then click OK

Enable Stream encryption which means that you should input the verification code when you get the live view of the device for the first time via Hik-Connect.

Click Apply, the status has become online

Then login on Hik Connect App with the registered account and password
Click the Add icon at the top right corner.
Scan the QR code which is on Platform Access page

Or tap the PEN icon at the upper right corner of the interface and input the device serial number manually

The device was added successfully
Tap the device screenshot to enter the live view interface.