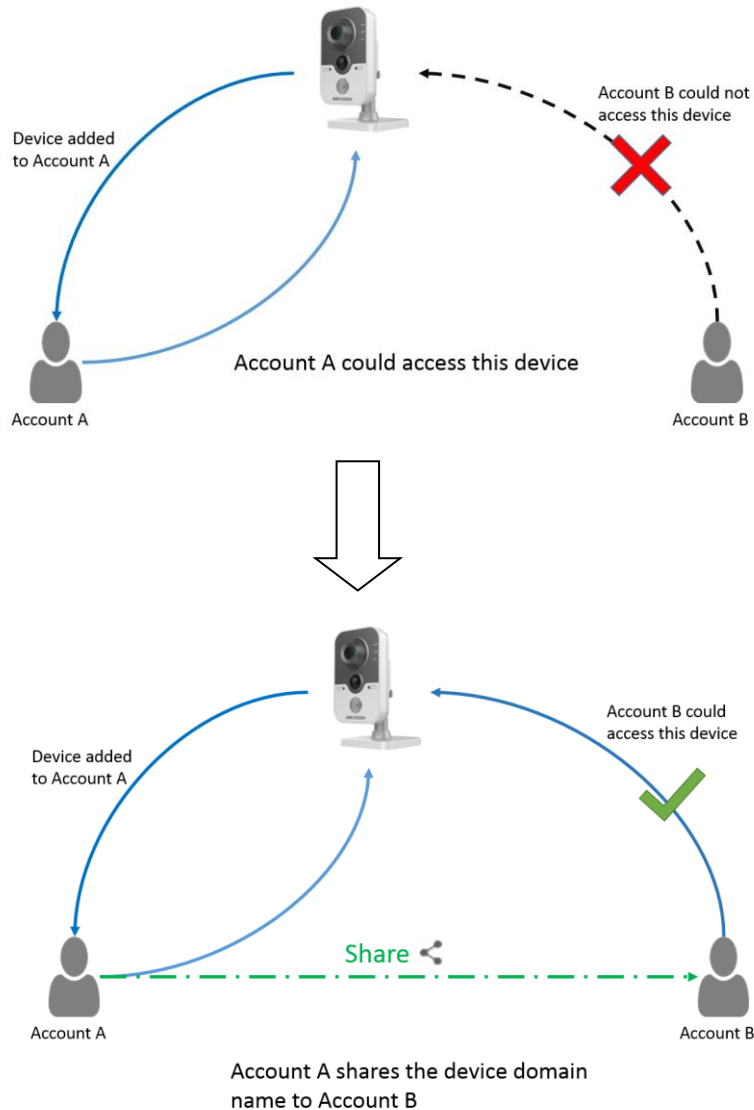| **Title:**	How to use Hik-Connect Share function	**Version:**	v1.1	**Date:**	3/15/2017
Product:	Cameras, NVRs, DVRs	**Page:**	1 of 11		

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Summary

Hik-Connect Share function shares device domain name.

In hik-connect, one device could only be added into one account; in order to solve the 'multi people access one device' problem, **Share** function is released.

Note:

1. Users can use Hik-Connect Share function via Hik-Connect APP and www.hik-connect.com web portal in order to share device to others, or manage the device shared by other;

2. Cross-regional share operation is not allowed;

3. Currently only device domain name could be shared, which means the alarm push function and the live view function in Hik-Connect tab can't be shared;

4. You can set different privileges for different users by providing them with admin/guest/operator account. The privileges are the same between different hik-connect accounts.

Discretion

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User interface may not be identical to the instructions shown below depending on the product, firmware version. However, the information and settings required to setup Hik-Connect Share function are similar across all supporting products.
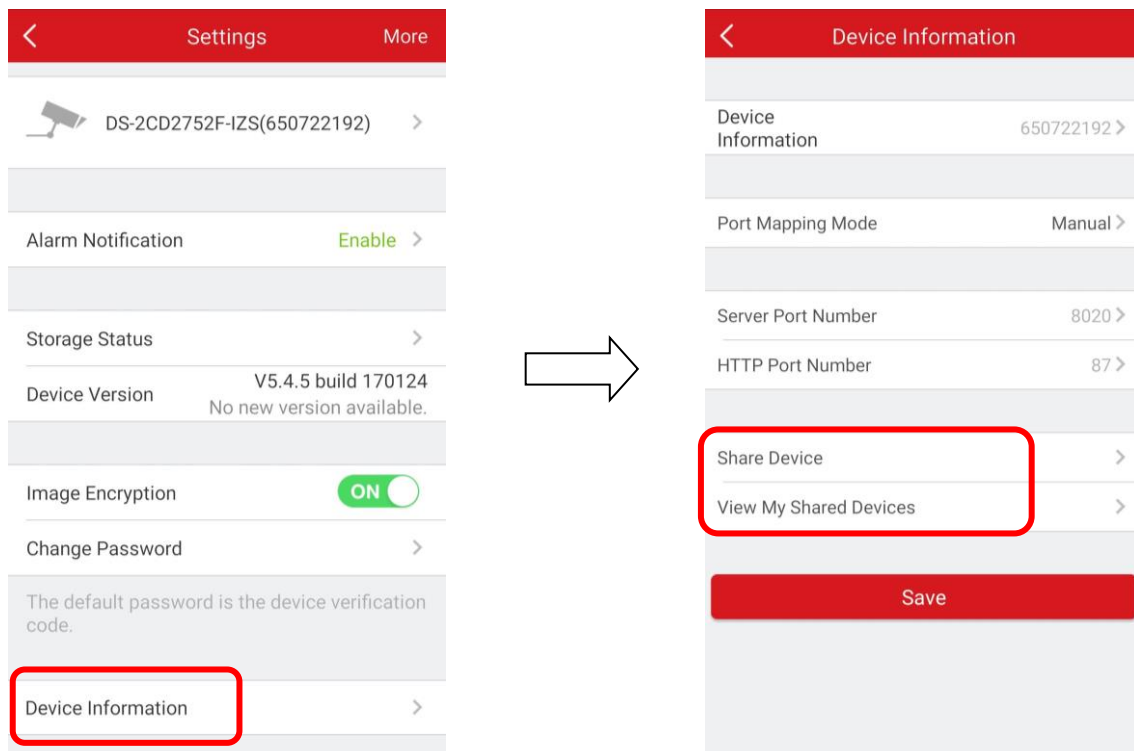
Preparation

1. Users need to upgrade device to proper firmware that supports Hik-Connect Share function.
2. Users need to upgrade hik-connect app to v2.0.2 that supports Hik-Connect Share function.

How to use Hik-Connect Share function

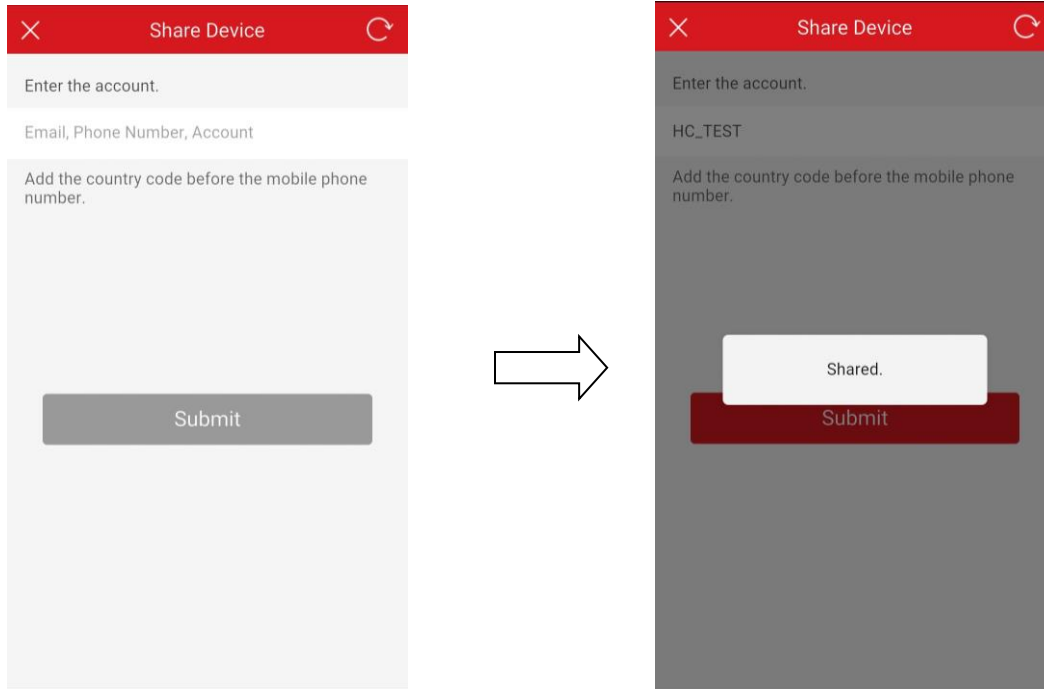**Method 1: Use Share function via Hik-Connect APP**

Steps:

(1) Run Hik-Connect app at your mobile and login your account;

(2) Go to hik-connect tab->click your device->click Device Information -> Share Device/ View My Shared Devices;

(3) Click 'Share Device'-> input the Hik-Connect account you want to share (email address, phone number, hik-connect account are supported).

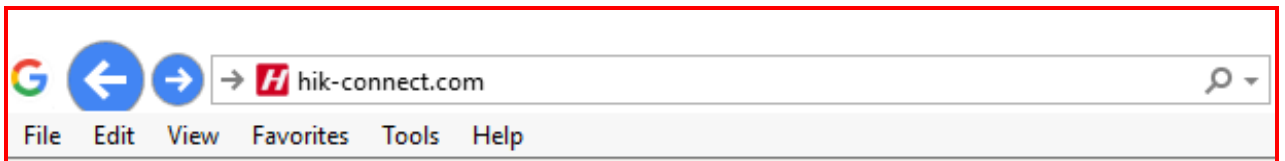**Shared/Network busy/The account doesn't exist** will be returned according to the results.
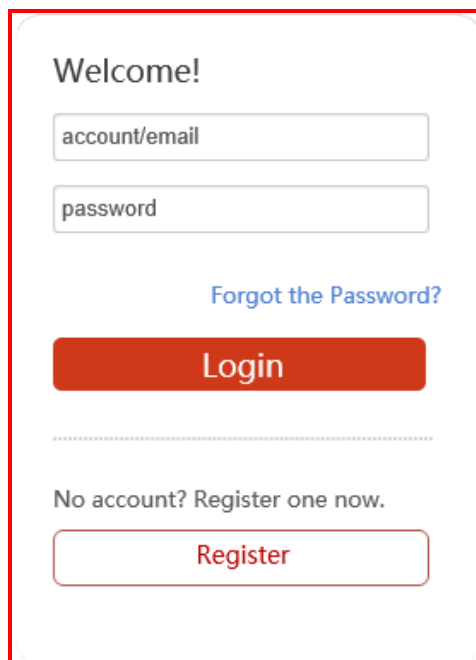
Method 2: Use Share function via www.hik-connect.com web portal

Steps:

(1) Type www.hik-connect.com into browser location bar;

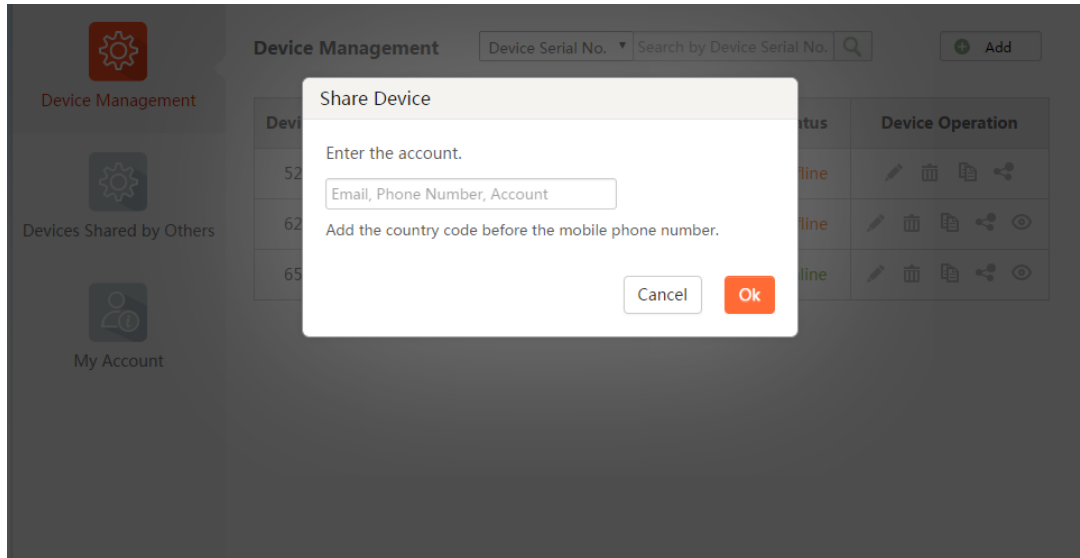(2) Login with your account user name and password.

(3) Go to **Device Management** and click **Share** button. Input the Hik-Connect account you want to

share (email address, phone number, hik-connect account are supported).

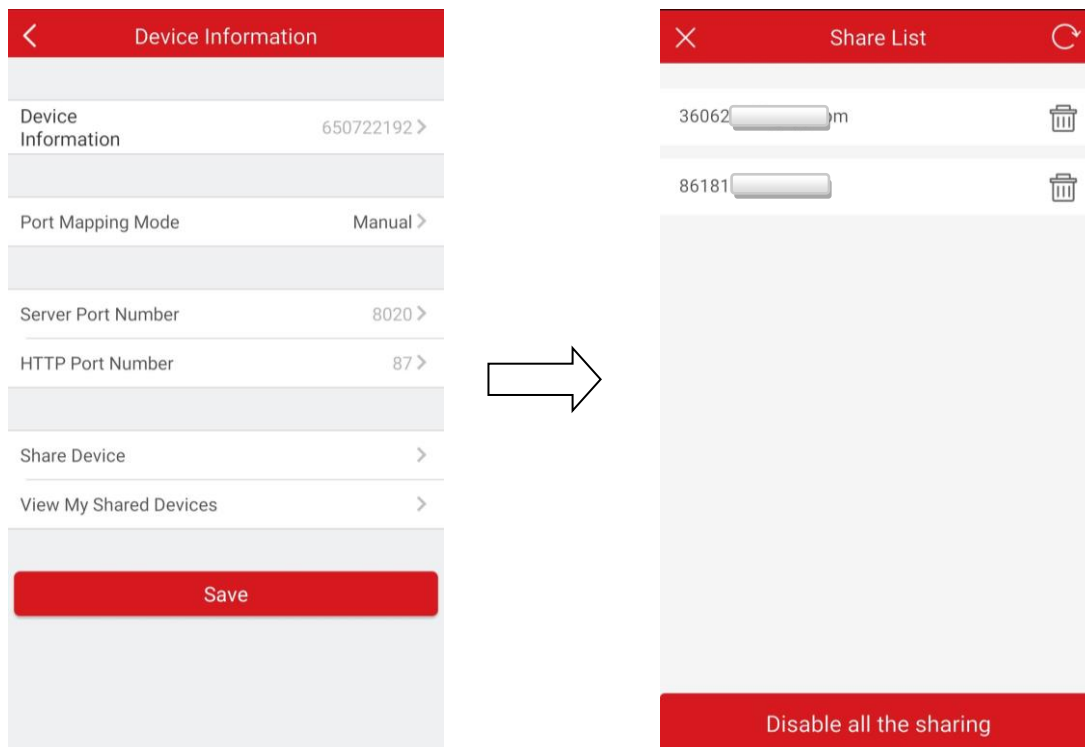**Shared/Network busy/The account doesn't exist** will be returned according to the results.
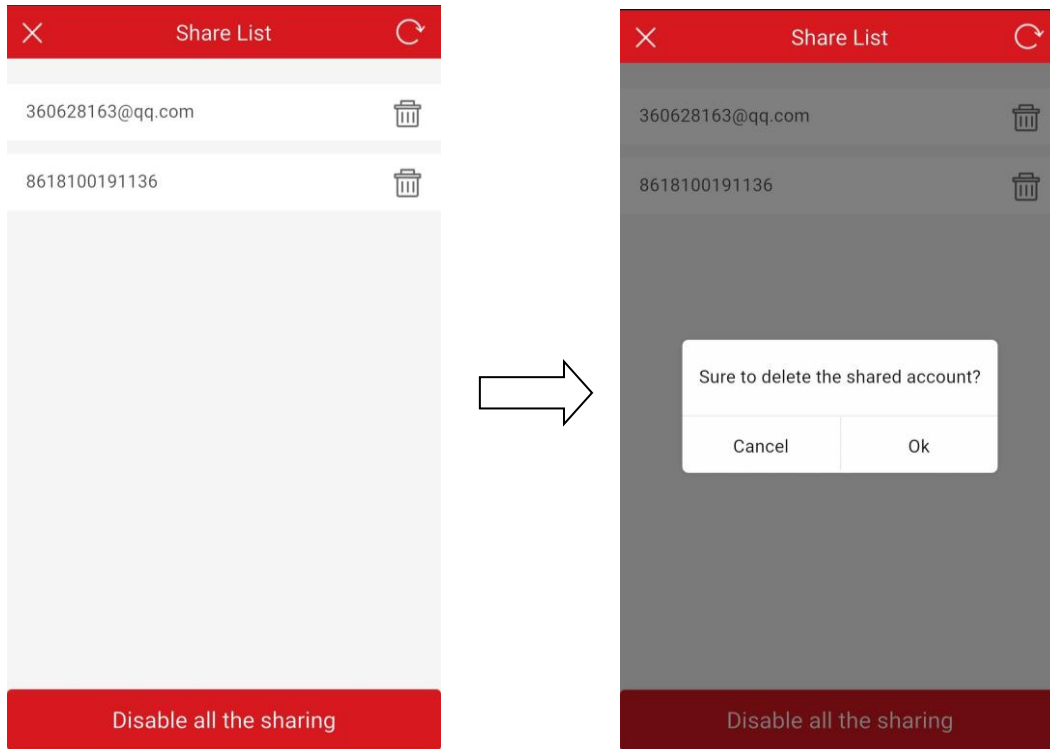

How to manage my shared device
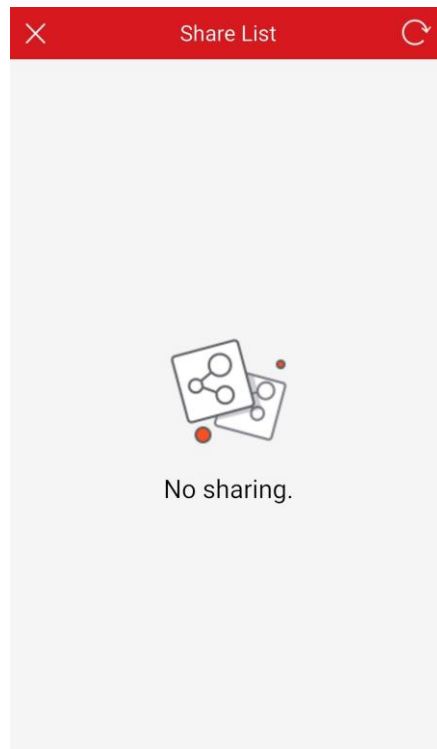
1: How to manage my shared device via app

Steps:

(1) Run Hik-Connect app at your mobile and login your account;

(2) Click **View My Shared Devices,** all the accounts that this device has been shared to would be displayed.

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(2) Click 🗑 to select the account you want to stop sharing. You can also disable all the sharing.

(3) If you disable all the sharing, it would look like this:

2: How to manage my shared device via web portal

Title:	How to use Hik-Connect Share function	Version:	v1.1	Date:	3/15/2017
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Steps:

(1) Click 👁 to check all the accounts that this device has been shared to. The 👁 could only be seen when there is a share under your device.

(2) Click 🗑 to select the accounts you want to stop sharing. You can select one account or several accounts.
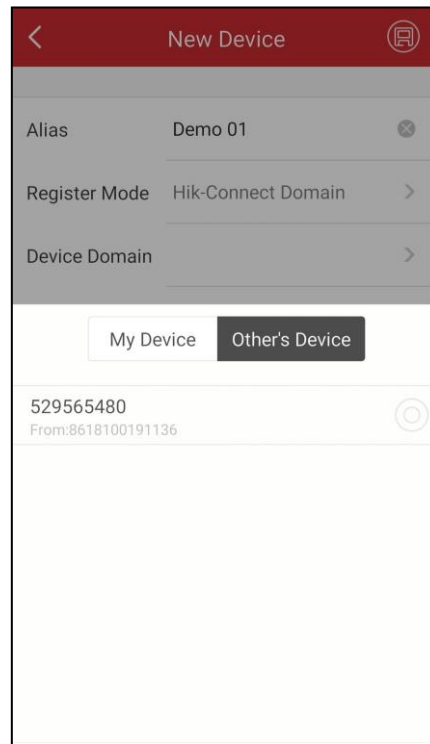
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How to manage the device shared by others

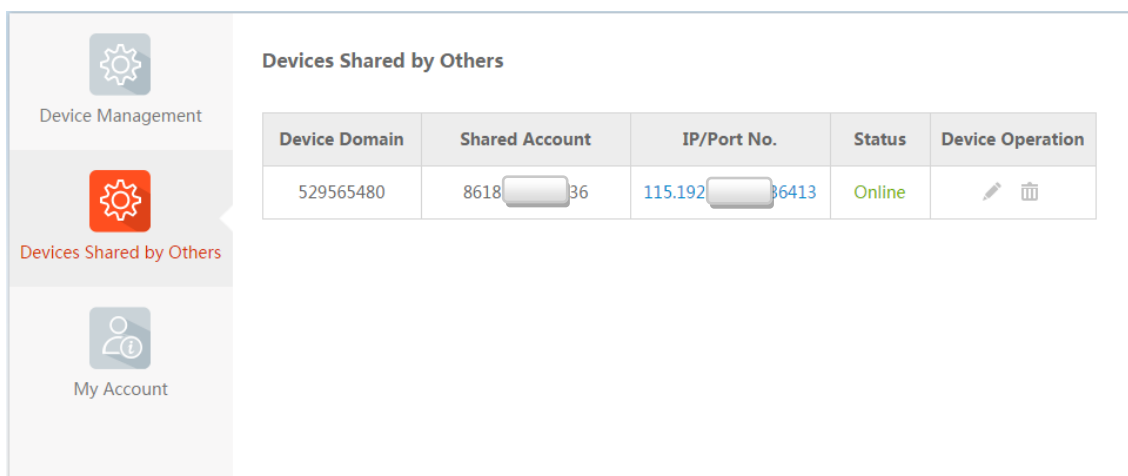### 1: How to manage the shared device by others via app

Steps:

(1) Run Hik-Connect app at your mobile and login your account;

(2) Go to Domain tab-> click **Manual Adding**-> select Register Mode as **Hik-Connect Domain**->go to **Device Domain**, then you can find the device shared by others. Together with the shared device are the device domain name & the account which shares this device.
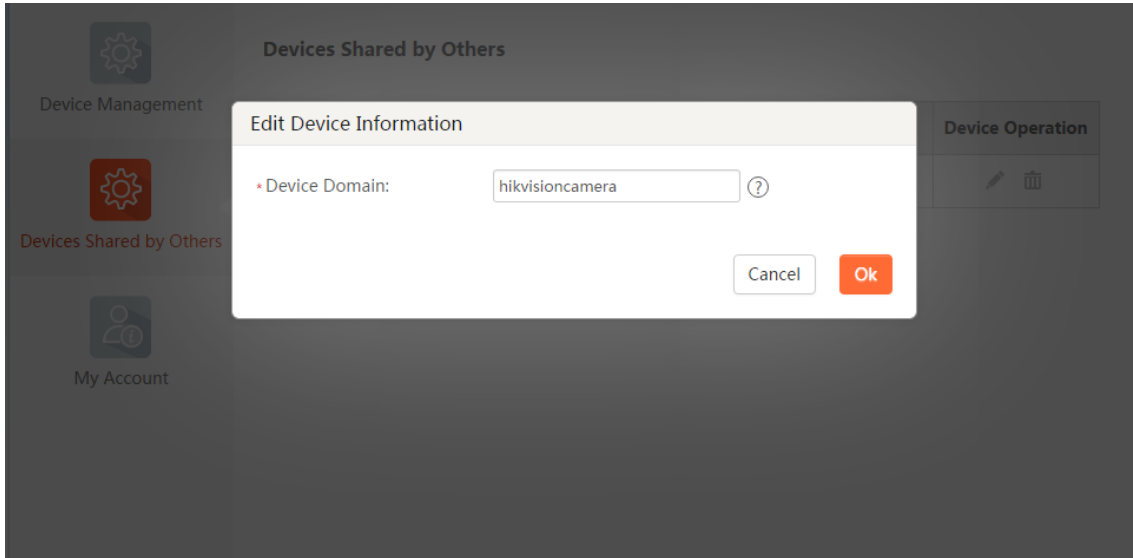

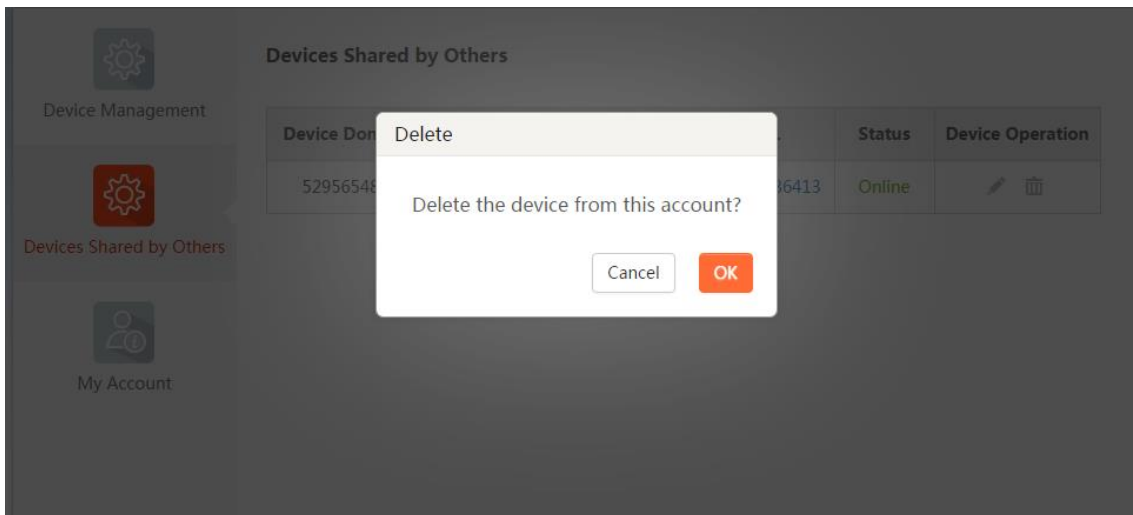### 2: How to manage the device shared by others via web portal

Steps:

(1) If your account receive a share, there will be an **Added Device** column on web browser.

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(2)Click **Edit** ✏ to edit the device domain.

(3) Click 🗑 to delete the device that others shared to your account.

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