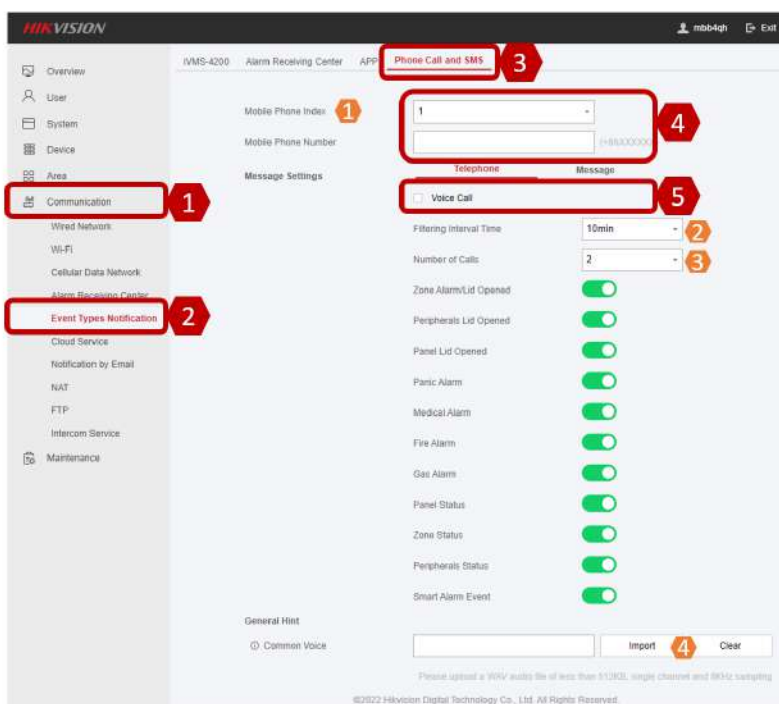


How to Configure Alarm Notifications to Mobile Phone by Voice call

When an alarm of AX Pro is triggered, if you want to send the alarm notification to mobile as Voice Call, you can follow the steps to set parameters.

All AX Pro product is supported, here we take DS-PWA96-M-WE as an example.

Make sure that mobile data of AX Pro is working normally. You can refer to **Tips when using AXPRO with SIM Card**.



Turn to **Communication > Event Types Notification > Phone Call and SMS**. Set Mobile Phone Number, enable Voice Call or SMS according to your actual requirement, set parameters(optional) and save.

1 The maximum number of mobile phone you can set is 8.
Each mobile phone index should have different mobile phone number.

2 Filtering Interval Time:
If you set it as 0, it means every time the event is triggered, the system will send a voice call.
If you set it as 10 min, it means when the events is triggered, the system will send 1 voice call, and in the next 10 minutes, no matter how many events(which are the same type as it is triggered before) are triggered, the events will be filtered.

3 Number of Calls:
If you set it as 1, it means when event is triggered, it will send voice call to each mobile phone index one time, until there is a phone call pick up, or the alarm is confirmed (customer push * to confirm).
If you set it as 2, it means when event is triggered, it will send voice call to each mobile phone index twice, until there is a phone call pick up, or the alarm is confirmed (customer push * to confirm).

4 Common Voice:
Here you can import audio file, it will play before default audio.
WAV audio file is supported, and it should be less than 512KB, single channel and 8KHz sampling rate.
If you don't import, it will play default audio directly.
For custom voice function, only some device supported, you can check in your system configuration page.