# HIKVISION EUROPE

# Monthly External Technical Newsletter

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New Firmware / Software Release Product Change / FAQ / Tool Chart Technical Video Update

Nov 2019

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#### H3 Platform IP Camera V5.6.10

The latest V5.6.10 firmware build 190919 for H3 Platform IP Camera has been released.

#### Compatible Models

DS-2CD5XXX, DS-2CD7XXX Series (Except ANPR Camera)

#### New Features

- 1. Support encrypt SD card;
- 2. Support encrypted upload with ISAPI;
- 3. Newly support Certificate Management function;
- 4. Support Certificate Expiration Alarm function;
- 5. Privacy mask type newly support mosaic;
- 6. IP Address Filter function Support filter via IP segment;
- 7. Support Recording Expiration function;
- 8. Support EPTZ Patrol and Auto-tracking function.
- 9. Newly support SFTP function and the encrypted algorithm includes AES128, AES256 For more details please refer to the release note.

#### Location

You can find the firmware and release note on Portal:

http://www.hikvisioneurope.com/portal/?dir=portal/Technical%20Materials/00%20%20Network %20Camera/00%20%20Product%20Firmware/H3%20platform%285xxx%2C7xxx%2C6924%2C6DX4%2C8426%29/DS-2CD7XXX/V5.6.10 Build190919%28Released%29

# H3 Platform ANPR IP Camera V5.6.10

The latest V5.6.10 firmware build 191023 for H3 Platform IP Camera has been released.

#### Compatible Models

DS-2CD7X26GO/P ANPR Series

#### **New Features**

- 1. Newly add HTTP listening configure page
- 2. Total number of lanes is 2 under city street mode.

  Total number of lanes is 1 under Entrance & Exit mode
- 3. The default mounting scenario is Road in image Display setting configuration

#### Improved Features

- 1. Optimize HTTP listening function
- 2. Optimize the vehicle detection function.
- 3. Optimize the image performance under road mode

For more details please refer to the release note.

#### Location

You can find the firmware and release note on Portal:

http://www.hikvisioneurope.com/portal/?dir=portal/Technical%20Materials/00%20%20Network %20Camera/00%20%20Product%20Firmware/H3%20platform%285xxx%2C7xxx%2C6924%2C6DX4 %2C8426%29/DS-2CD7xxx%27P%20ANPR/V5.6.10 Build191023%28Released%29





# Thermal Bullet/Turret IP Camera V5.5.18

The latest V5.5.18 firmware build 190930 for Thermal Bullet/Turret IP Camera has been released.

# Compatible Models

DS-2TD1217, DS-2TD2136/7, DS-2TD26XX, DS-2TD28X6 Series

#### New Features

- 1. Support behavior Analysis Rules Copy. When adding a new rule, it can be copied from an existing rule by a single click
- 2. Support display Trajectory by Player. The trajectory information can be overlaid by player, which keeps the original video stream intact
- 3. Support temperature information adjustments
  - a) Near Target or Top Left can be selected.
  - b) Display Max/Min/Average Temperature
  - c) Display Temperature in Optical Channel
- 4. Add audible warning linkage function
- 5. Both thermal and optical channel support configuring partial functions in Live View Interface For more details please refer to the release note.

#### Location

You can find the firmware and release note on Portal:

http://www.hikvisioneurope.com/portal/?dir=portal/Technical%20Materials/09%20%20Thermal/01%20Product%20Firmware/21%2C23%2C24%2C26%2C28XX/V5.5.18 Build190930

# Hik-Connect V3.12.0 (Android & iOS)

The latest Hik-Connect version V3.12.0 for Android and iOS has already been released

#### New Features

- 1. Support Hik-Connect Pro related functionality
  - Support viewing the external linked video
  - Support handing over sites to others and site permission settings
  - Support receiving the becoming-site-owner invitations
- 2. Support face recognition terminal
  - Support viewing live video of the face recognition terminal.
  - Support remotely opening the doors linked to face recognition terminals
  - Support capturing pictures, recording video footage and controlling door status
- 3. Support more functionality for Axiom security control panel
  - > Support checking system faults, tampering alarm fault, zone faults, etc.
  - > Support wireless device supervision, system fault report, etc.
  - > Support adding network camera to Axiom security control panel

#### **Optimization**

- 1. Optimized the quality of the zoomed-in image
- 2. Optimized the UI of the All Partitions page

For more details please refer to the Released Notes

#### Location

You can download the latest Hik-Connect version on Google Play and App Store.



Hik-Connect



# Axiom Hub V1.0.5

New firmware Version of Axhub V1.0.5 build191022 has been released.

#### **New Functions**

- 1. Add key zone function
- 2. Add duress code function
- 3. Add Wireless keyboard clearing alarm function
- 4. Add excepted holiday function
- 5. Add voice prompt Enable/Disable function: (EN Standard)
- 6. Add multi-language Polish and Czech
- 7. Added 4200 remote configuration function

#### **Optimized Features**

- 1. Wireless siren number optimization
- 2. Swipe Card Arm/Disarm Function Optimization
- 3. Relay function optimization
- 4. User name optimization
- 5. User function optimization
- 6. Voice prompt optimization
- 7. Weekend exception function optimization
- 8. Mobile phone alarm reporting function optimization

#### Issue Fixed

- 1. Fix log of SIM card disconnect repeatedly issue
- 2. Fix the issue of when multiple languages firmware upgraded, some parameters will restored after restart the Panel
- 3. Fix the issue of when upgraded from V1.0.4 to the high version, the setter account cannot login
- 4. Fix Ehome connection switch, when wired network disconnect, it will change to WIFI connection automatically

For more details please refer to the release note.

#### Location

You can find the firmware and release note on Portal:

http://www.hikvisioneurope.com/portal/?dir=portal/Technical%20Materials/10%20%20Intrusion%26Alarm/00%20Product%20Firmware/Wireless%20Control%20Panel/AxHub/V1.0.5



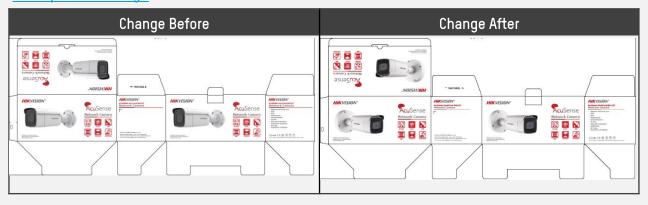


# DS-2CD2686G2 IP Camera

# Reason of Change

Change packaging

# **Description of Change**



# DS-2CD6825G0 IP Camera

# Reason of Change

Add the adapter for the ceiling bracket

# **Description of Change**

Put the screw and wrench in the same protection bag and put the adapter bracket in the bubble bag. Then put the packaged bracket under the external cable.





# DS-2DY3X20IW PTZ Camera

# Reason of Change

Upgrade product implementation.

# Description of Change

The photoresistor is removed from the hardware, and the related functions are implemented by software.



# DS-2DF62XX Explosion Proof Camera

# Reason of Change

Remove the silk screen at the top of sunshade

# **Description of Change**





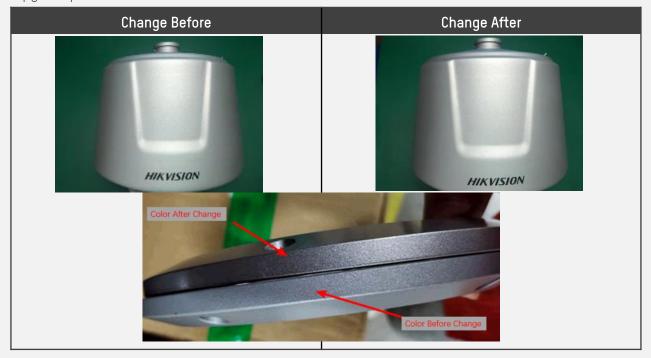
# DS-2DT62XX Anti-Corrosion PTZ Camera

# Reason of Change

Improve corrosion resistance.

# Description of Change

Upgrade paint



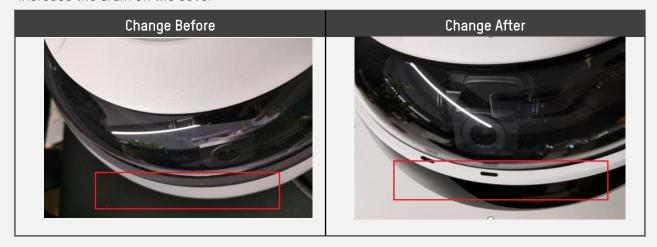
# DS-2PT5326IZ PanoVu Mini Camera

# Reason of Change

Optimize waterproof performance

# Description of Change

Increase the drain on the cover





# DS-2CD63XX Fisheye Camera

# Reason of Change

Add the protection bag and desiccant for DS-2CD63XX fisheye camera.

# Description of Change

Add the protection bag and desiccant



### DS-2PT53XX PanoVu Camera

# Reason of Change

Remove excess wrench from the package

# Description of Change

Change Before	Change After
MILESTERAL REAL PROPERTY OF THE PROPERTY OF TH	No Wrench



# Hikvision Performance Videos on YouTube

#### Hikvision PanoVu 6D54 Series Performance

Hikvision PanoVu 6D54 Series provides up to 360° flexible coverage in four separate streams from one IP address, helping to reduce the amount of cameras needed and saving on installation time and costs.



#### Main Features

- ✓ Four 5MP Cameras in One
- ✓ 2.8 to 8 mm Vari-focal Lens
- ✓ Flexible Coverage Up To 360°
- ✓ 30m IR Coverage Up to 360°
- ✓ H.265+ Codec
- ✓ IP67,IK10





#### Location

You can find the performance video via below link: https://youtu.be/duZ0LuTeQSA



# Hikvision Performance Videos on YouTube

# Hikvision Handheld Thermography DS-2TP31 performance

Hikvision Handheld Thermography DS-2TP31 is equipped with multiple valuable functions, and could be the best choice in the situation where requires accurate temperature exception

detection.



#### Main Features

- 160\*120 thermal resolution
- NETD < 40mK
- 17 µm pixel pitch
- -20~550°C measurement range
- Fast start-up
- Small & Light





#### Location

You can find the performance video via below link: https://youtu.be/tcU1FxJmkiY



# Hikvision Explains Live Training Videos

# The Axiom Alarm System

#### Main Content

- ✓ Introduction of AX alarm series
- ✓ Basic Operation (User management, Device Adding)
- ✓ Video Verification Introduction
- ✓ Accessories Introduction & Operation
- ✓ Advanced Operation(Email, SMS, Hik-connect)



#### Location

You can find the training video via below link: <a href="https://vimeo.com/371659102/788f54bef6">https://vimeo.com/371659102/788f54bef6</a>

#### How-to Video on YouTube

# Hikvision Modular Door Station - Rain Shield Installation





#### Location

You can find the training video via below link: <a href="https://youtu.be/FQIVdQP\_SpM">https://youtu.be/FQIVdQP\_SpM</a>

#### THANK YOU!

END

In case you have any questions regarding the content of this newsletter, please address it to product.eu@hikvision.com.