HIKVISION EUROPE

Monthly External Technical Newsletter

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New Firmware / Software Release Product Change / FAQ / Tool Chart Technical Video Update

Feb 2020

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GO Platform IP Camera V5.5.87

The latest firmware version of GO Platform IP Camera V5.5.87 build200103 has been released.

Compatible Models

DS-2CD1X43G0, DS-2CD1X53G0, DS-2X41G1-IDW, DS-2X51G1-IDW, DS-2CD2047G1 Series

New Features

1. Improve the auto-focus effect of motorized lens camera;

2. Adjust the number of video, picture and log search items from 2000 to 1000; For more details please refer to the release note.

Location

You can find the firmware and release note on Portal:

http://www.hikvisioneurope.com/portal/?dir=portal/Technical%20Materials/00%20%20Network %20Camera/00%20%20Product%20Firmware/G0%20platform%281X43G0%201X53G0%202X47G3E%202X4%2751G1-IDW1%272%29/V5.8.87%20build200103



Hik-Connect V4.1.0 (Android & iOS)

The latest Hik-Connect version V4.1.0 for Android and iOS has already been released

New Features

- 1. Supports enabling/disabling audio and strobe light alarm for the Floodlight camera.
- 2. Supports displaying the account (email address or mobile phone number) to which a device has been added to when the user tries adding the device to a new account. In this way, the user will be able to know which account the device is currently added to.
- 3. Supports displaying information to remind the user to register a formal account when he/she log in to his/her visitor account if he/she has added devices to the visitor account.
- 3. Support more functionality for Axiom security control panel
 - > Support checking system faults, tampering alarm fault, zone faults, etc.
 - > Support wireless device supervision, system fault report, etc.
 - Support adding network camera to Axiom security control panel

<u>Optimization</u>

- 1. Optimized the UI design of the device sharing functionality.
 - > Optimized the entry of the device sharing functionality to make it more obvious and easy to use.
 - Optimized the prompt information on the Add Recipient page.
- 2. Optimized the video intercom functionality.
 - > Supports viewing live video streamed from the camera linked to the door station.
 - Supports zooming in/out the live images.
 - > Supports switching the live video between landscape mode and portrait mode.
 - Supports capturing pictures during live view.
 - > Supports recording during live view.
 - > Supports enabling/disabling two-way audio.
 - Supports playing back the video footage from the camera linked to the door station.
 - Supports opening and closing door linked to the door station.
 - > Supports viewing the events related to the door station in the latest 7 days (the current day events will be displayed by default) and switching dates to display the events of the selected date.
 - Supports viewing the call logs.
 - > Supports switching the live videos streamed from different door stations' cameras.
- 3. Moved the switch for enabling EN50131 Compliant mode to the Device Information page. For more details please refer to the Released Notes

Location

For IOS: App Store

For Android:

- 1. Access to the domain directly: https://www.me-app.net/HikvisionAppStore
- 2. Enter Support-Tools-Hikvision App Store Through the official website http://www.hikvision.com/en
- 3. Scans the app download QR code in the equipment packaging box / QSG/ local GUI of the device.





DS-2CD27XXFWD & DS-2CD37XXFWD (Black) IP Cameras

Reason of Change

27xx/37xx Dome appearance structure upgrade

Description of Change





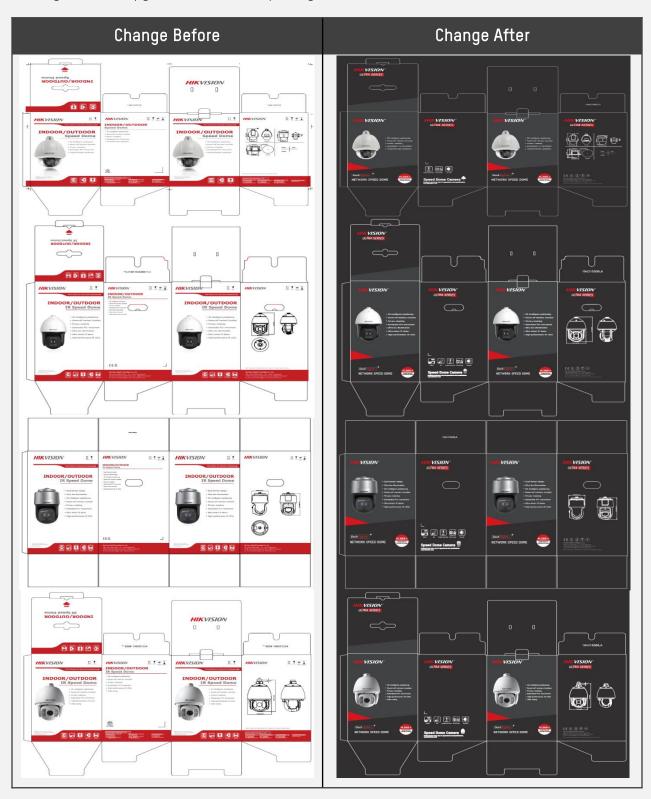
DS-2DFXXXX (T3) PTZ Camera

Reason of Change

Packaging upgrade.

Description of Change

Package material upgrade to black color package.





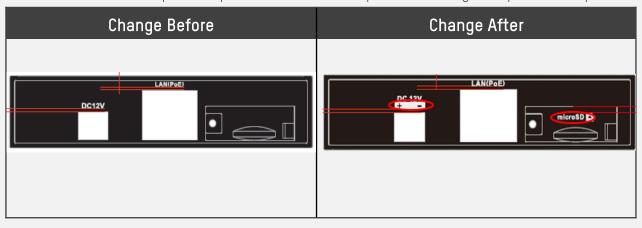
DS-2CD6425G0F IP Camera

Reason of Change

Modify the silk screen on the bezel.

Description of Change

Add the silk screen to explain the position of SD card and positive and negative. poles of the power



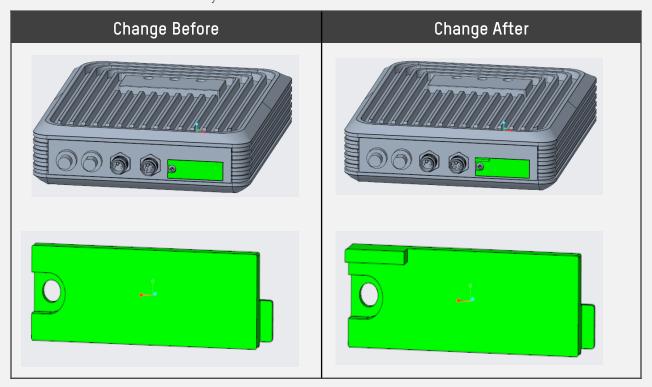
DS-2CD6425G0/FIP Camera

Reason of Change

Improved usability, increased handle, easy to open.

Description of Change

Increased handle on the memory card slot cover.





Hikvision Performance Videos on YouTube

Hikvision New People Counting Camera Performance

Hikvision new people counting camera helps to improve your business with much reliable people

counting performance.



Main Features

- ✓ 1920 × 1080 @ 30fps
- ✓ Dual Channels Colorful Images
- ✓ Binocular Stereo Vision
- ✓ Deep Learning Algorithm
- ✓ Reverse Alarm
- ✓ H.265, H.265+
- ✓ IR Up To 6 Meters



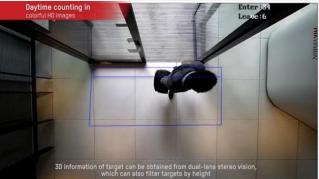
New People Counting camera

- 1920 × 1080 @ 30fps
- Dual channel colorful images
- Binocular Stereo Vision
- Deep Learning algorithm
- Reverse alarm
- H.265, H.265+
- IR up to 6 meters



DS-2CD682560/C-IS





Location

You can find the performance video via below link: https://youtu.be/pJoIK5Tk9Z4



Hikvision Explains Live Training Videos

LED Solution

Main Content

- ✓ Introduction of LED Product
- ✓ Product Performance and Unboxing
- ✓ LED Controller and Bracket
- ✓ Video Wall Controller Operation
- ✓ Inventory
- ✓ Successful Case



You can find the training video via below link: https://vimeo.com/389959571/6895d5da17



How-to Video on YouTube

DS-KV8113 2nd generation villa door station installation



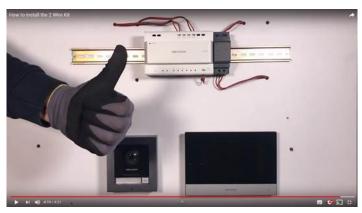
Location

You can find the training video via below link: https://youtu.be/geer5ezVHiY



How-to Video on YouTube

DS-KIS702 2-wire kit installation



Location

You can find the training video via below link: https://youtu.be/F4vo74KKEig

How-to Video on YouTube

2-wire system installation and connection



Location

You can find the training video via below link: https://youtu.be/kgGIHVNNTjc

THANK YOU!

END

In case you have any questions regarding the content of this newsletter, please address it to product.eu@hikvision.com.