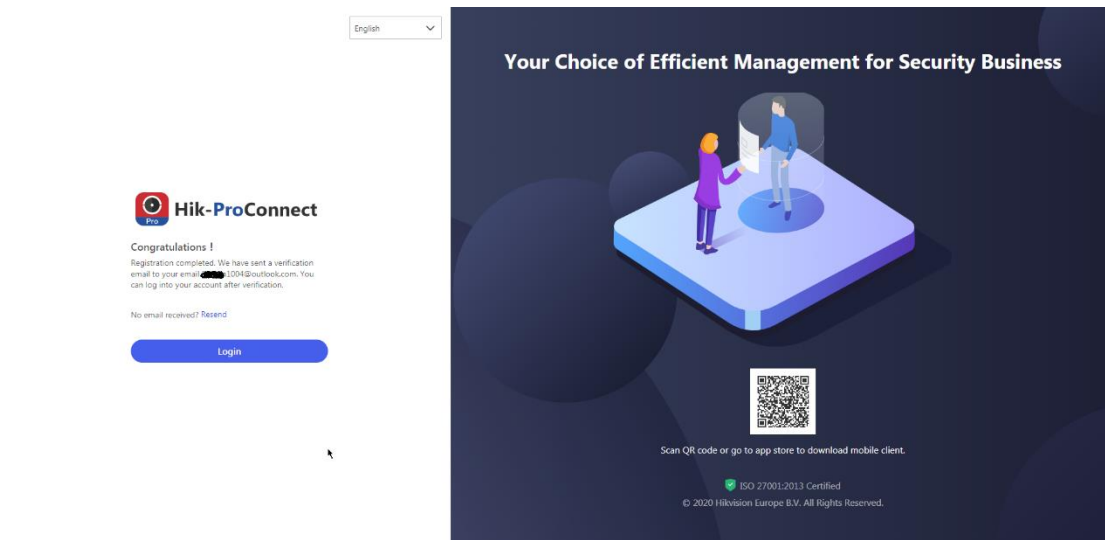


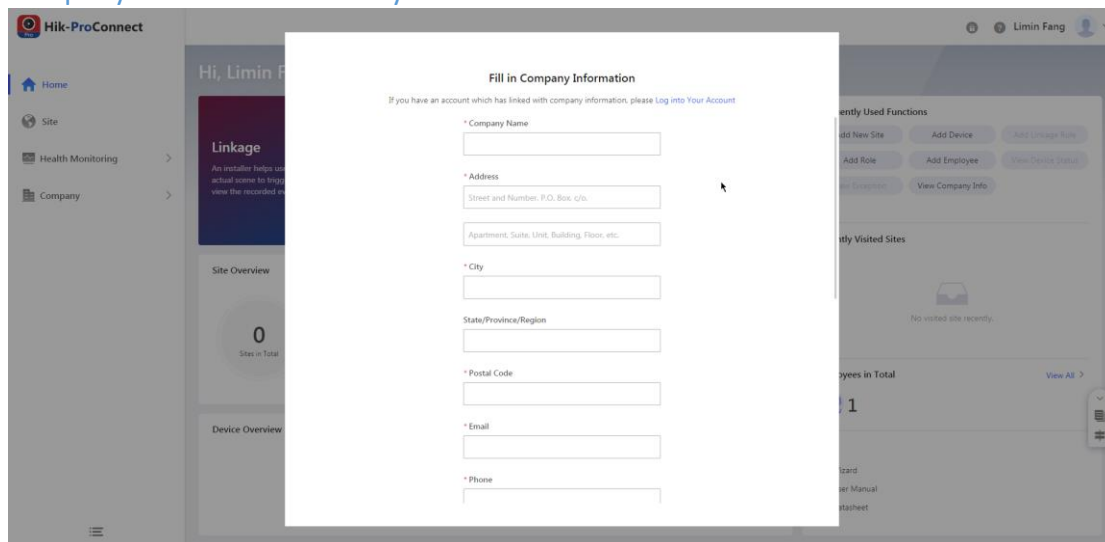
SETP 1:

1. ARC Software Provider using Hik-ProConnect Portal/APP to register Installer Account for testing.

2. After register completed, Hik-ProConnect will send a verification email to your email, you can login your email to finish the verification.



3. After verification, you can login Hik-ProConnect. At first, you have to fill in company information before you can use.



STEP 2:

1. ARC Software Provider give your testing Installer Account and ARC company information (including Country/Region*, Email*, Company Name*, Logo*, Address*, Web Site, Telephones) to HIKVISION by sending email (xinrui@hikvision.com), for applying testing ARC account (with ARC ID & ARC Key).

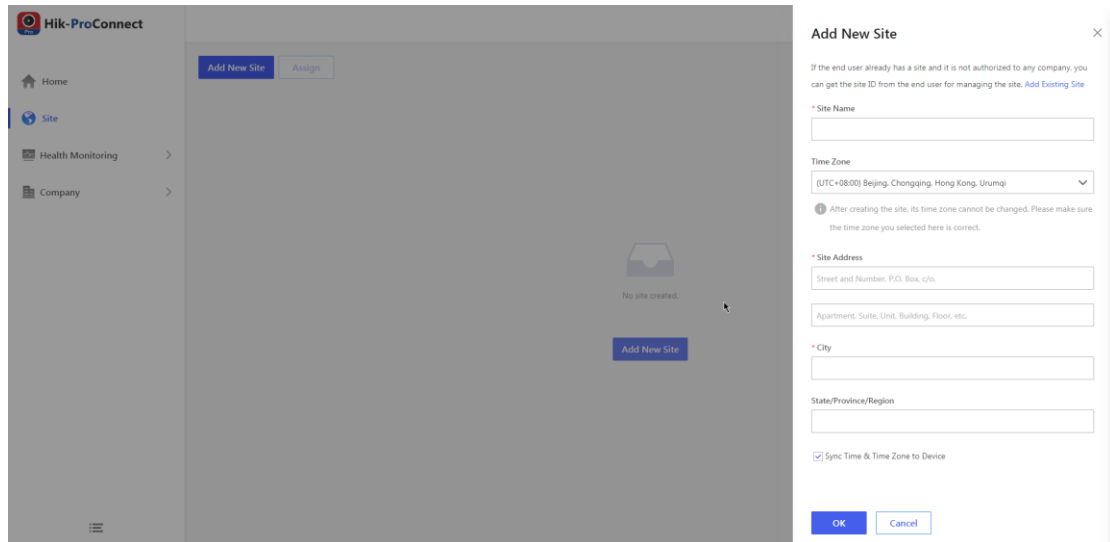
STEP 3:

1. HIKVISION will use your ARC company information to register an ARC company, and generate an ARC account (with ARC ID & ARC Key). HIKVISION will configure

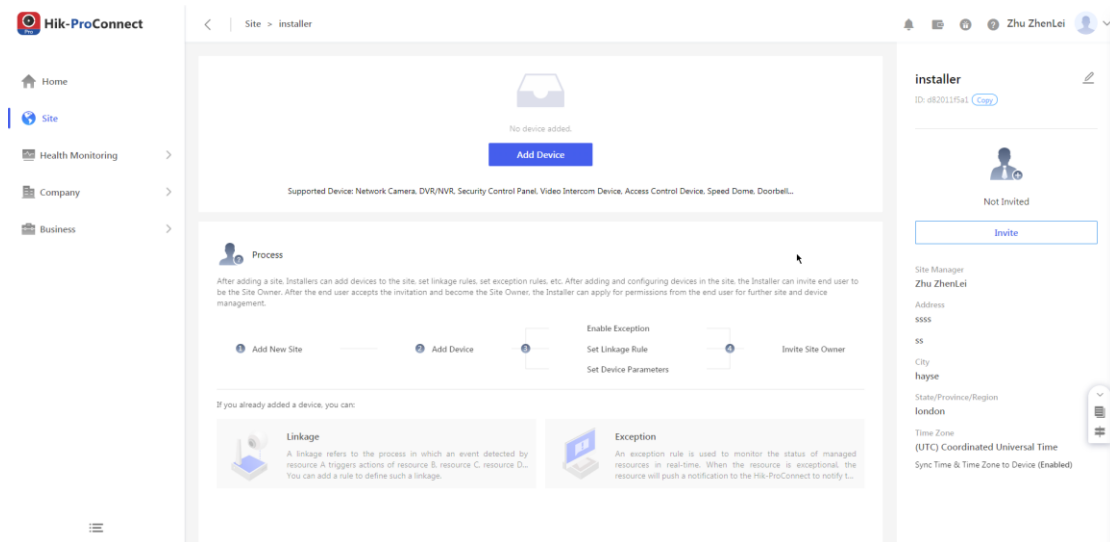
- the relations of ARC account and Installer account.
2. HIKVISION will send back your ARC account by email.

STEP 4:

1. ARC Software Provider can login Hik-ProConnect (using Installer account) to configure the ARC service. At first, you should add a site to manage device(s).



Then you can add device to the site.



Attention! ARC service is only supported by Hikvision encoding devices and AX Pro security control panels added by **Hik-Connect** Service.

You can add device by online or manual. Please note that, adding mode should be Hik-Connect.

Add Device

Online Device Manual Adding

Select device(s) to add them to the device list. Refresh

| Device Serial No. | Device IP... | De... | HT... | Subnet Ma... | Gateway | Act... | Hik-Connect... | Operation |
|--------------------------|--------------|-------|-------|---------------|--------------|--------|----------------|-----------|
| <input type="checkbox"/> | 10.18.80.18 | 8000 | 80 | 255.255.255.0 | 10.18.80.254 | Active | Connected | |
| <input type="checkbox"/> | 10.18.80.22 | 8000 | 80 | 255.255.255.0 | 10.18.80.254 | Active | Connected | |
| <input type="checkbox"/> | 10.18.80.106 | 8000 | 80 | 255.255.255.0 | 10.18.80.254 | Active | Connected | |
| <input type="checkbox"/> | 10.18.80.104 | 8000 | 80 | 255.255.255.0 | 10.18.80.254 | Active | Connected | |
| <input type="checkbox"/> | 10.18.80.15 | 8000 | 80 | 255.255.255.0 | 10.18.80.254 | Active | Connected | |
| <input type="checkbox"/> | 10.18.80.25 | 8000 | 80 | 255.255.255.0 | 10.18.80.254 | Active | Connected | |

Next Cancel

Hint

- Before Adding Online Devices**
 1. Make sure the devices you are going to use are correctly installed and connected to the network as specified by the manufacturers.
 2. You can add up to 15 detected online devices simultaneously.
- Before Adding Devices Manually**

Make sure that:

 1. The devices you are going to use are correctly installed and connected to the network as specified by the manufacturers.
 2. The device is activated and has enabled Hik-Connect.
 3. The device is not added to any Hik-Connect or Hik-ProConnect accounts.
- What is Hik-Connect Service?**

After connecting the device to Hik-Connect service, you can perform functions such as remote configuration, linkage rule, health monitoring, etc. for the device.
- Enable health monitoring service for the device?**

For devices with health monitoring service disabled, you cannot upgrade device firmware, set linkage rules (the existing linkage rules will be invalid), set and receive exceptions, and check device health status.
- Others**

The IP addresses of the device and the PC should be in the same network segment, or you cannot add the device.

Add Device

Online Device Manual Adding

Adding Mode: Hik-Connect

* Device Serial No.

* Device Verification Code

How to get the device serial number and verification code? [View](#)

Next Cancel

Hint

- Before Adding Online Devices**
 1. Make sure the devices you are going to use are correctly installed and connected to the network as specified by the manufacturers.
 2. You can add up to 15 detected online devices simultaneously.
- Before Adding Devices Manually**

Make sure that:

 1. The devices you are going to use are correctly installed and connected to the network as specified by the manufacturers.
 2. The device is activated and has enabled Hik-Connect.
 3. The device is not added to any Hik-Connect or Hik-ProConnect accounts.
- What is Hik-Connect Service?**

After connecting the device to Hik-Connect service, you can perform functions such as remote configuration, linkage rule, health monitoring, etc. for the device.
- Enable health monitoring service for the device?**

For devices with health monitoring service disabled, you cannot upgrade device firmware, set linkage rules (the existing linkage rules will be invalid), set and receive exceptions, and check device health status.

2. In ARC Service module, you can configure ARC Service for your device(s).

Hik-ProConnect

Site > ARC Test

Zhu Zhenlei

2 Encoding Device | 1 Security Control Panel | 0 Access Control Device | 0 Video Intercom Device | 0 Doorbell | 3 All

Device Linkage Rule Exception ARC Service

ARC service is only supported by Hikvision encoding devices and AX Pro security control panels added by Hik-Connect Service.

Alarm Receiving Center (ARC)

No authorized Alarm Receiving Center.

Select ARC

Device(s)

ARC Service Disabled

ARC Service Disabled

AX PRO ARC Service Disabled

ARC Test

Site Owner: [redacted]@gmail.com

Phone Number: --

Email: [redacted]@gmail.com

Site Manager: Zhu Zhenlei

Address: London

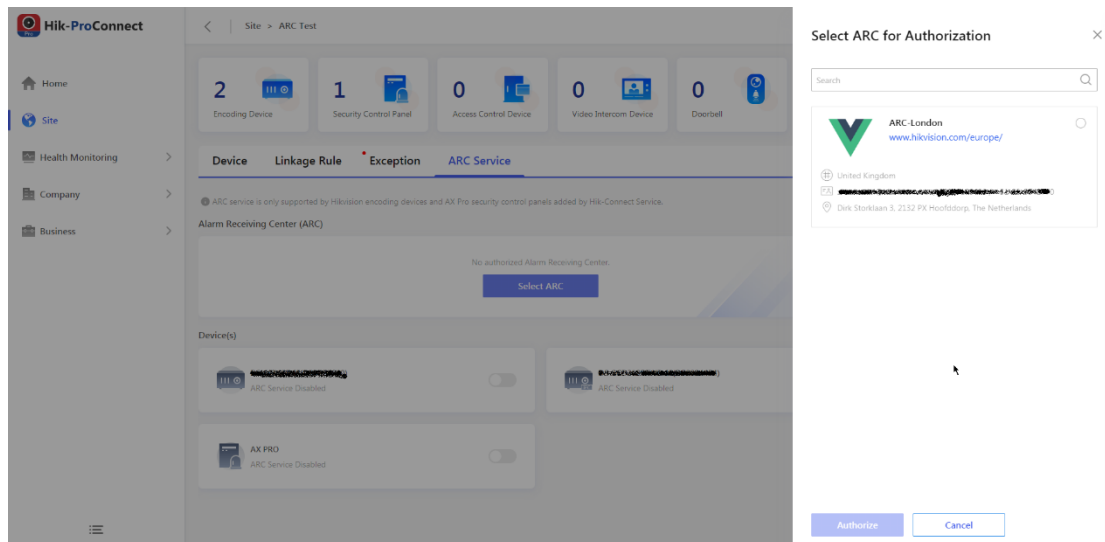
City: London

State/Province/Region

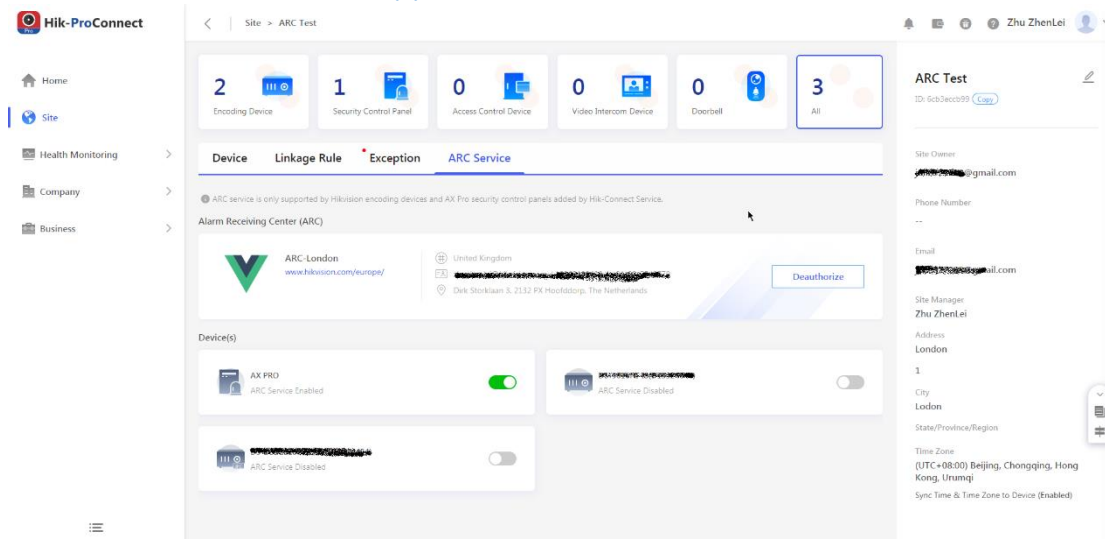
Time Zone: (UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi

Sync Time & Time Zone to Device (Enabled)

Select an ARC company (your company) to provide services.



Enable ARC service for device(s).



Now you have finished the configurations in Hik-ProConnect.

STEP 5:

1. ARC Software Provider use ARC account to login your software, which is developed with **Hik-ProConnect Network SDK**. You can receive alarms from device(s) added in the Hik-ProConnect, etc. Enjoy!