

Title:	How to configure Event Video Transfer via Email Settings	Version:	v1.0	Date:	10/10/2018
Product:	AX Series Wireless Security Control Panel			Page:	1 of 5

Preparation

1. AX Series Wireless Security Control Panel, V1.0.0 or above
2. Internet Explorer or 4200 (2.7.3.8)

How to configure Event Video Transfer via Email Settings

You can add two network cameras to the wireless security control panel, and link the camera with the selected zone for video monitoring. The following document will tell you how to configure event video transfer via Email settings to send Alarm Email.

1. Set Email to Receive Alarm Video

- 1) Click **Communication Parameters** → **Event Video Transfer via Email** to enter the page.
- 2) Click the block to enable the function.
- 3) Enter the sender's information.
- 4) Enter the receiver's information.
- 5) Click Receiver Address Test and make sure the address is correct
- 6) Click Save.



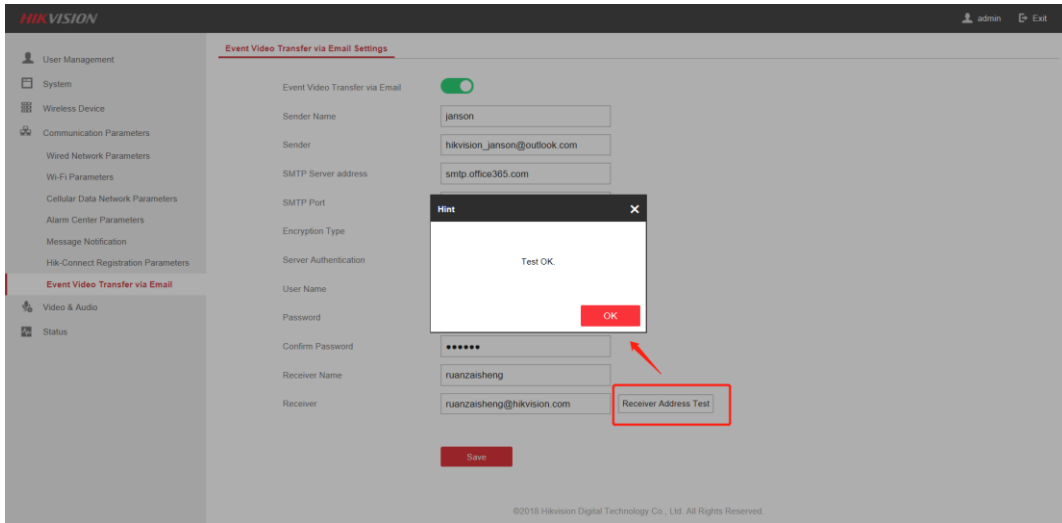
Note

SMTP Server address, SMTP Port, Encryption Type depend on sender Email.

The screenshot displays the 'Event Video Transfer via Email Settings' configuration page in the Hikvision web interface. The page is divided into two main sections: 'Event Video Transfer via Email' and 'Server Authentication'. The 'Event Video Transfer via Email' section includes a toggle switch for enabling the feature, and input fields for Sender Name, Sender, SMTP Server address, SMTP Port, and Encryption Type. The 'Server Authentication' section includes a toggle switch for enabling authentication, and input fields for User Name, Password, Confirm Password, Receiver Name, and Receiver. A 'Receiver Address Test' button is located next to the Receiver field. A red box highlights the SMTP Server address, SMTP Port, and Encryption Type fields. The 'Save' button is located at the bottom of the page.

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Title:	How to configure Event Video Transfer via Email Settings	Version:	v1.0	Date:	10/10/2018
Product:	AX Series Wireless Security Control Panel			Page:	2 of 5



2. Results Show

Email:

The alarm video playback will be sent to the email as an attachment.

搜索 当前邮箱 (Ctrl+E) 当前邮箱

全部 未读 按日期 最新

今天

ruan Janson
wireless host: Instant Ala... 11:45
This is an automatically

ruan Janson
wireless host: Instant Ala... 11:43
This is an automatically

ruan Janson
TEST MESSAGE FROM: w... 11:42
This e-mail is used to test

ruan Janson
TEST MESSAGE FROM: w... 11:38
This e-mail is used to test

ruan Janson
TEST MESSAGE FROM: w... 11:27
This e-mail is used to test

答复 全部答复 转发 即时消息

2018/10/10 (周三) 11:44
ruan Janson <hikvision_janson@outlook.com>
wireless host: Instant Alarm On Zone 01

收件人 Janson.Ruan

Q00197843_CH01_20181010114333.mp4
127 KB

This is an automatically generated e-mail from your HOST.

EVENT TYPE: Instant Alarm
EVENT TIME: 2018-10-10,11:43:33
HOST NAME: wireless host
HOST S/N: 20180721AAWRQ00197843WU
ZONE NUM: 01

Title:	How to configure Event Video Transfer via Email Settings	Version:	v1.0	Date:	10/10/2018
Product:	AX Series Wireless Security Control Panel			Page:	3 of 5

Part E-mail account instructions:

	User Name/ Password	Sender	SMTP Server address	SMTP Port	Encryption Type
Gmail	XXXX	XXXX@gmail.com	smtp.gmail.com	587	TLS/STARTTLS(TLS)
OUTLOOK	XXXX@outlook.com	XXXX@outlook.com	smtp.office365.com	587	STARTTLS(TLS)
hotmail	XXXX@hotmail.com	XXXX@outlook.com	smtp.office365.com	587	STARTTLS(TLS)
Yahoo	XXXX	XXXX@yahoo.com	smtp.mail.yahoo.com	587	STARTTLS(TLSV1.2)
126	XXX	XXX@126.com	smtp.126.com	465	SSL/TLS
Sina	XXXX	XXXX@sina.com	smtp.sina.com	25/465/587	SSL/TLS/STARTTLS(SSL/TLS)

For user name: outlook and hotmail email need to write the full name, other email only need to write @ before.

Some abnormal situation:

Gmail

Sometimes, Gmail sending not success, maybe have two reason.

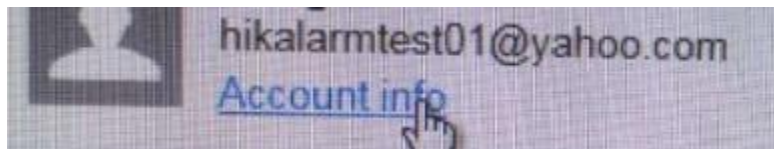
- 1) Google stop application or device Log in Gmail which does not meet their safety standards.
Log in the website (<https://www.google.com/settings/security/lesssecureapps>), and enable the application of unsafe access, equipment can send mail normally.
- 2) Gmail didn't remove captcha authentication
Log in the website (<https://accounts.google.com/b/0/displayunlockcaptcha>), and click Continue.

Yahoo

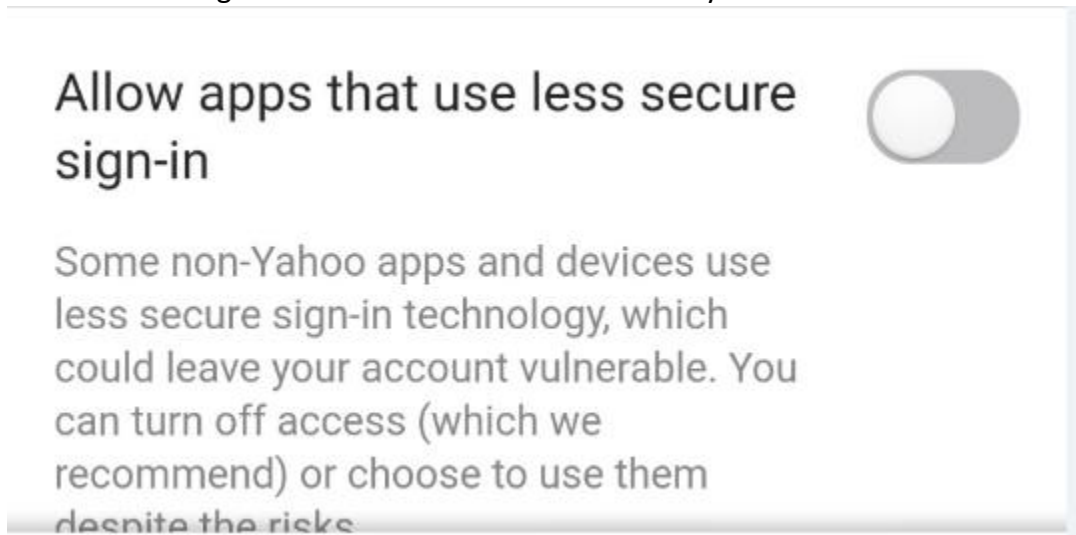
Yahoo mail also have corresponding security Settings

- 1) Log in Email accounts

Title:	How to configure Event Video Transfer via Email Settings	Version:	v1.0	Date:	10/10/2018
Product:	AX Series Wireless Security Control Panel			Page:	4 of 5



- 2) Click less secure sign-in, the email can send successfully.





Title:	How to configure Event Video Transfer via Email Settings	Version:	v1.0	Date:	10/10/2018
Product:	AX Series Wireless Security Control Panel			Page:	5 of 5

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