

# Indoor Station Firmware V2.2.92\_build241008

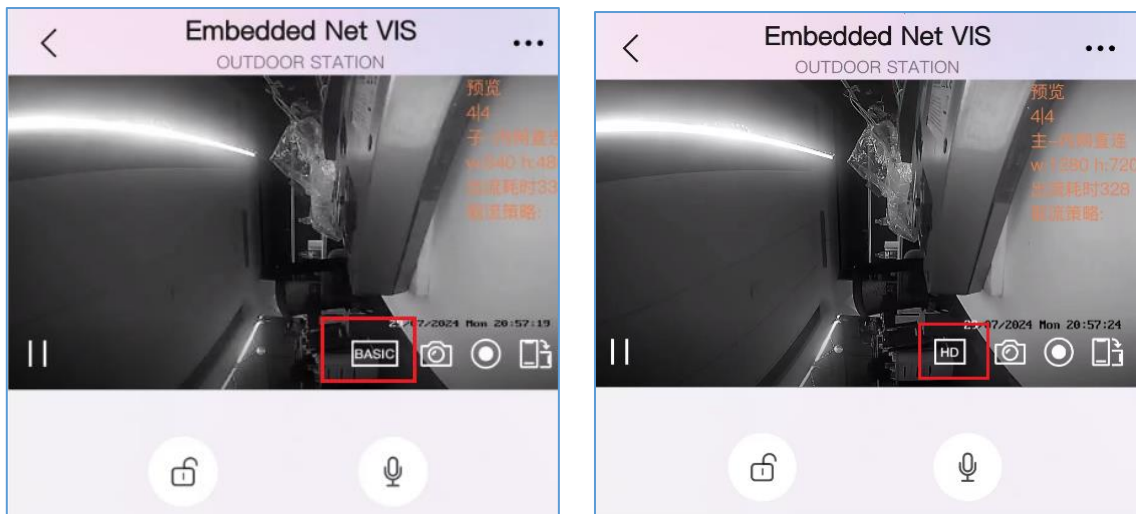
## Release Note (2024-10-25)

|                  |   |
|------------------|---|
| Device Model     | DS-KH6320-LE1(B), DS-KH6320-LE1(B)/White, DS-KH6320-TE1(B), DS-KH6320-WTE1(B), DS-KH6350-WTE1, DS-KH6350-TE1, DS-KH6351-TE1, DS-KH6351-WTE1, DS-KH6360-TE1, DS-KH6360-WTE1, |
| Firmware Version | V2.2.92_build241008   |

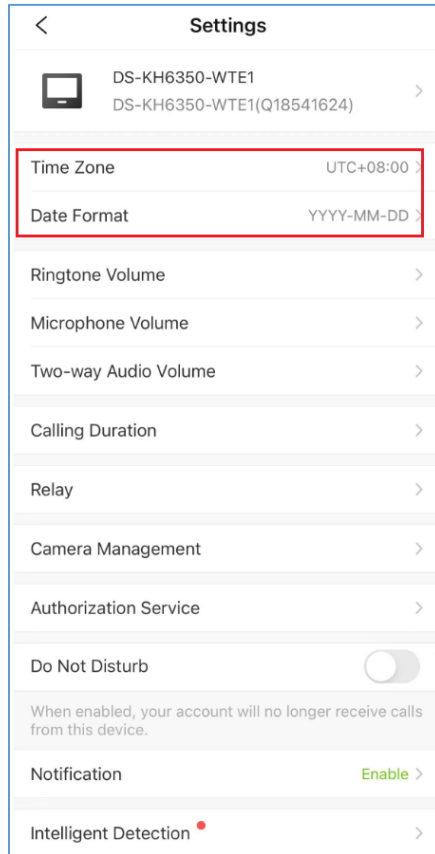
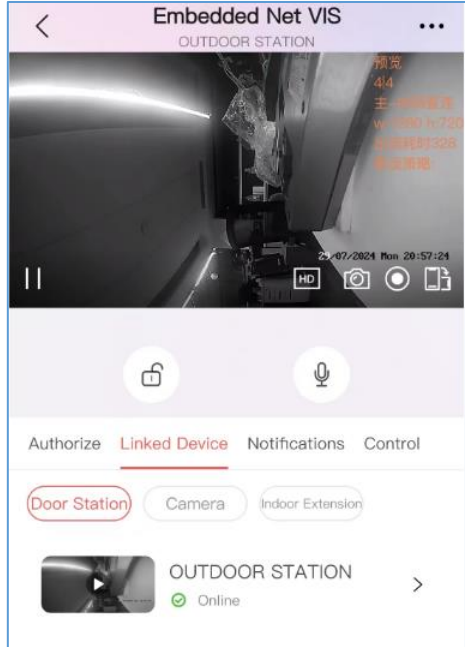
**Note:** The old version can be upgraded to this version, but the old version cannot be upgraded directly to the version after V2.2.92\_build241008, please upgrade to V2.2.92 first, and then upgrade it newer version.

### New Features

1. Optimize the audio quality with NetEQ algorithm and add 16KHz sampling rate (only support 8KHz before), supports more audio formats (auto-negotiation), including G.711u, G.711a, G.722.1
2. Support switching between main and sub stream (HD and Basic) when live view the door station from hik-connect app

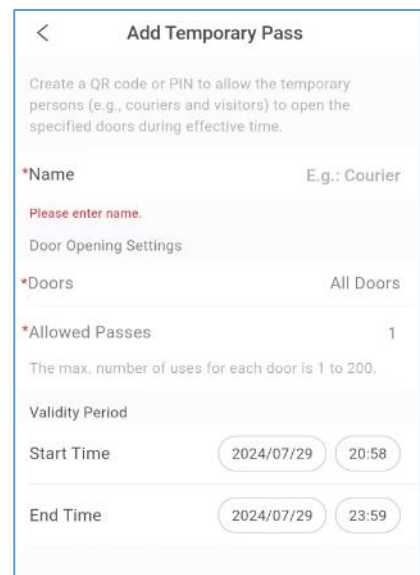
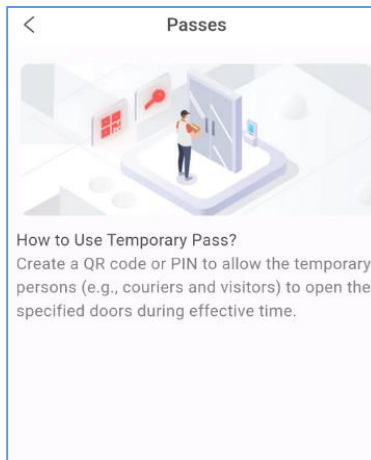
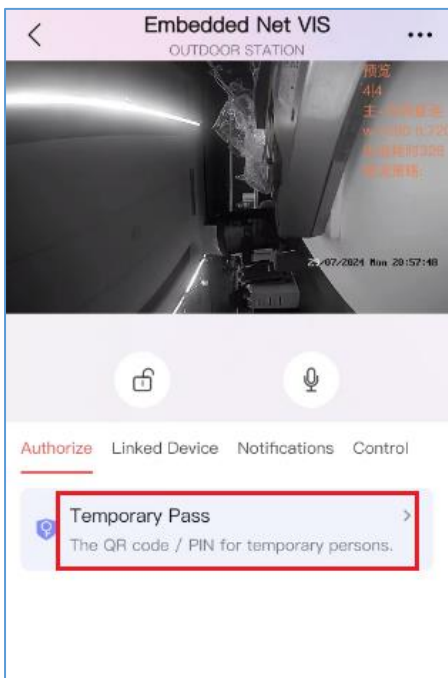


3. Synchronize the door station and camera name and display on the Hik-Connect app.
4. Support display doorphone, camera and indoor extension list, support time zone and date format setting from Hik-Connect app

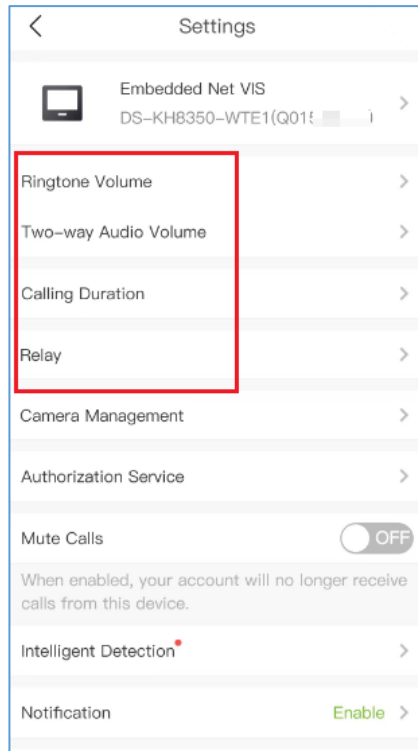


5. Support adding temporary visitor QR and PIN on Hik-Connect and apply to the door station.

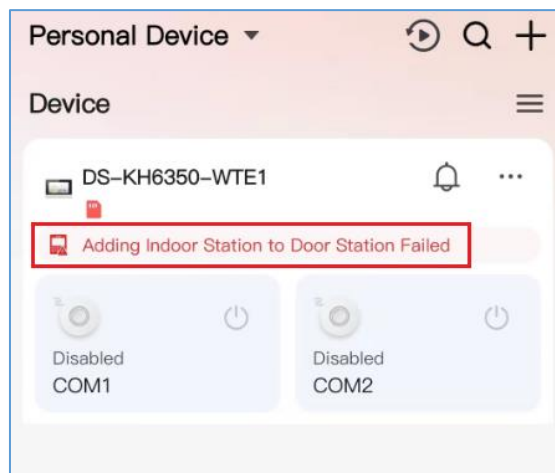
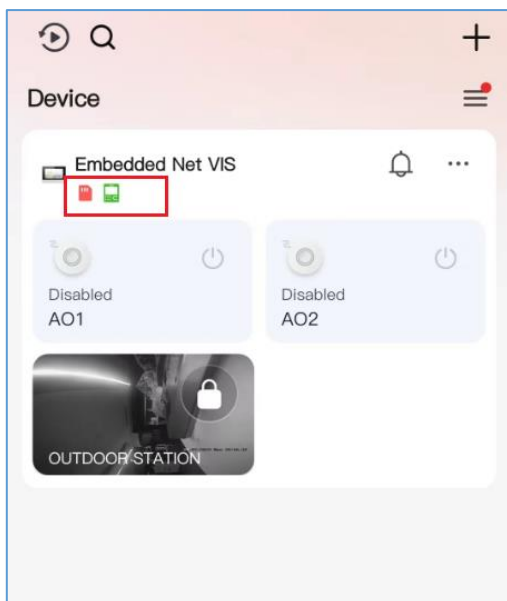
*Note: This function should be supported by the door station at the same time.*



6. Configure the ringtone/intercom audio volume, call duration and TF card parameters from Hik-Connect



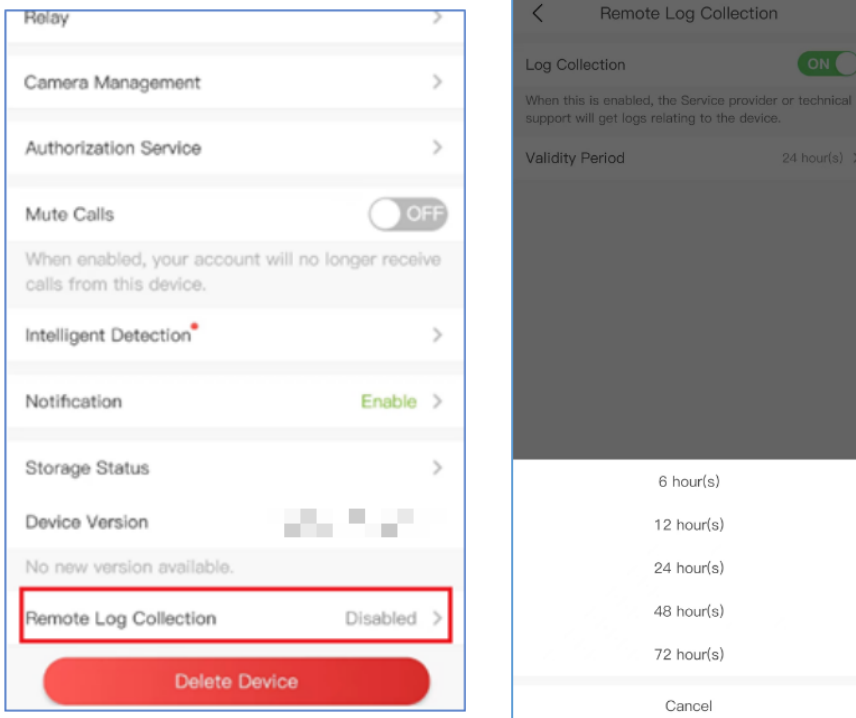
7. Show status on Hik-Connect main interface (including alarm output relay, door station registration, TF card and Wi-Fi status)



8. Support collecting the device log from Hik-Connect cloud after the end user enable the

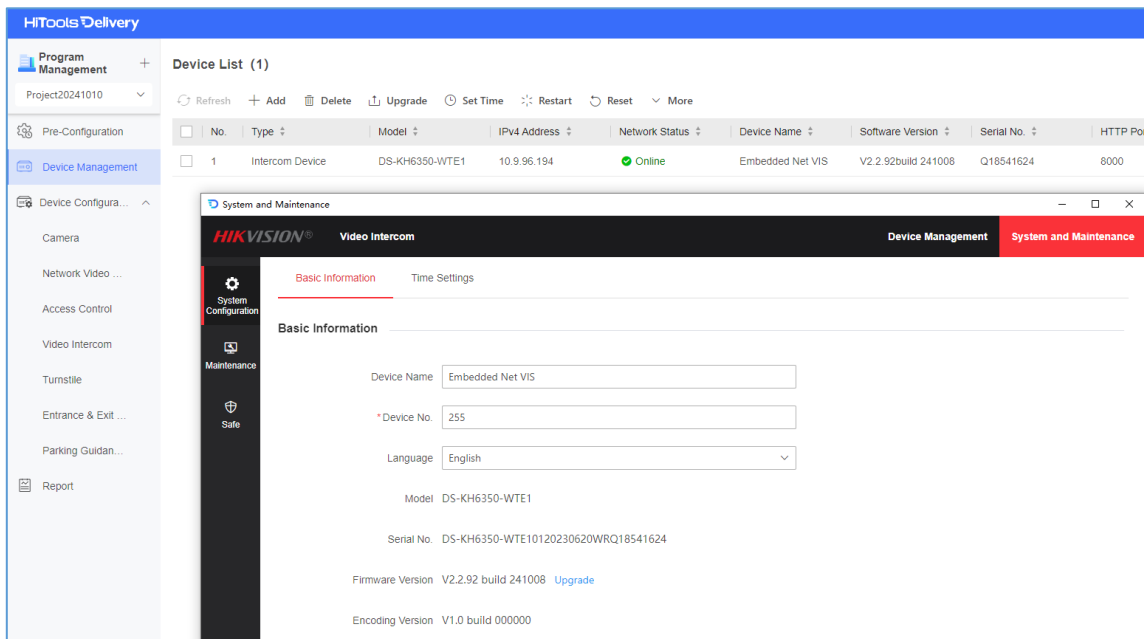
authorization service from App, within the valid duration, technical support can collect the device log.

*Note: Please send the issue video and device SN to technical support for better issue understanding.*



9. Compatible with HiTools Delivery, and open remote configuration to make some basic settings.

Download link: <https://www.hikvision.com/en/support/tools/hitools/c17f0143d2c781a3e3/>



**Modified Features**

1. Optimize some local UI display issues
2. Optimize the some error prompts after wrong password input.

## **Indoor Station Firmware V2.2.24\_build240115 Release Note (2024-01-31)**

|                  |   |
|------------------|---|
| Device Model     | DS-KH6320-LE1(B), DS-KH6320-LE1(B)/White, DS-KH6320-TE1(B), DS-KH6320-WTE1(B), DS-KH6350-WTE1, DS-KH6350-TE1, DS-KH6351-TE1, DS-KH6351-WTE1, DS-KH6360-TE1, DS-KH6360-WTE1, |
| Firmware Version | V2.2.24_build240115   |

**Reason of Upgrade**

Fix bugs, enhance products quality and meet customers' requirements.

**Modified Features**

1. Optimize translation of DND(Do Not Disturb) function in local GUI, change from indoor extension to indoor station.
2. Remove the prompt including “Hik-Connect” in NEU fw.
3. Fixed: When using some brand standard SIP servers, there is no video when the door station calls the indoor station through standard SIP
4. Fixed the issue that there is a small probability that the wifi hotspot cannot be scanned
5. Fixed the issue that when the outer door station called the indoor station, there was no lock button or there was a lock button but the unlocking failed in hik-connect app.
6. Optimized the logic of associating the wizard with activated door station
7. Modify the ringback tone file of the indoor station

# Indoor Station Firmware V2.2.20\_build230601

## Release Note (2023-06-06)

|                  |   |
|------------------|---|
| Device Model     | DS-KH6320-LE1(B), DS-KH6320-LE1(B)/White, DS-KH6320-TE1(B), DS-KH6320-WTE1(B), DS-KH6350-WTE1, DS-KH6350-TE1, DS-KH6351-TE1, DS-KH6351-WTE1, DS-KH6360-TE1, DS-KH6360-WTE1, |
| Firmware Version | V2.2.20_build230601   |
| iVMS-4200        | V3.9.1.4 or later   |

**Reason of Upgrade**

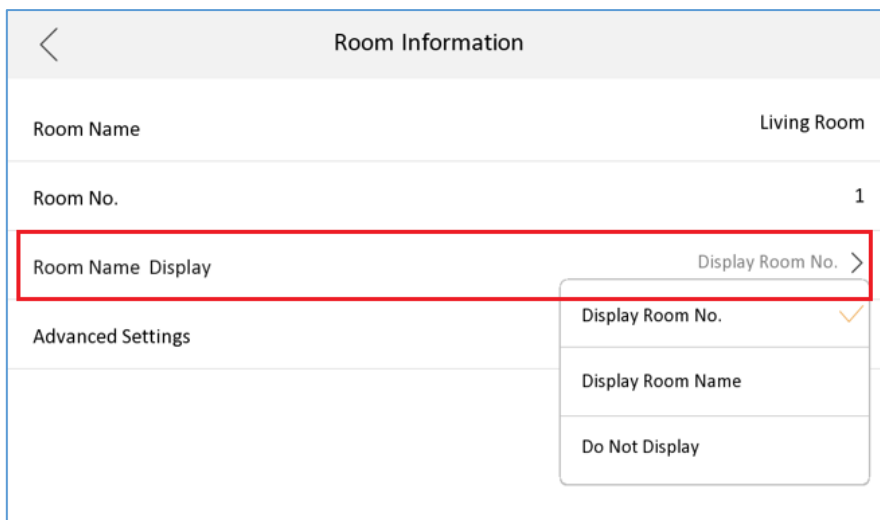
Add new feature, fix bugs, enhance products quality and meet customers' requirements.

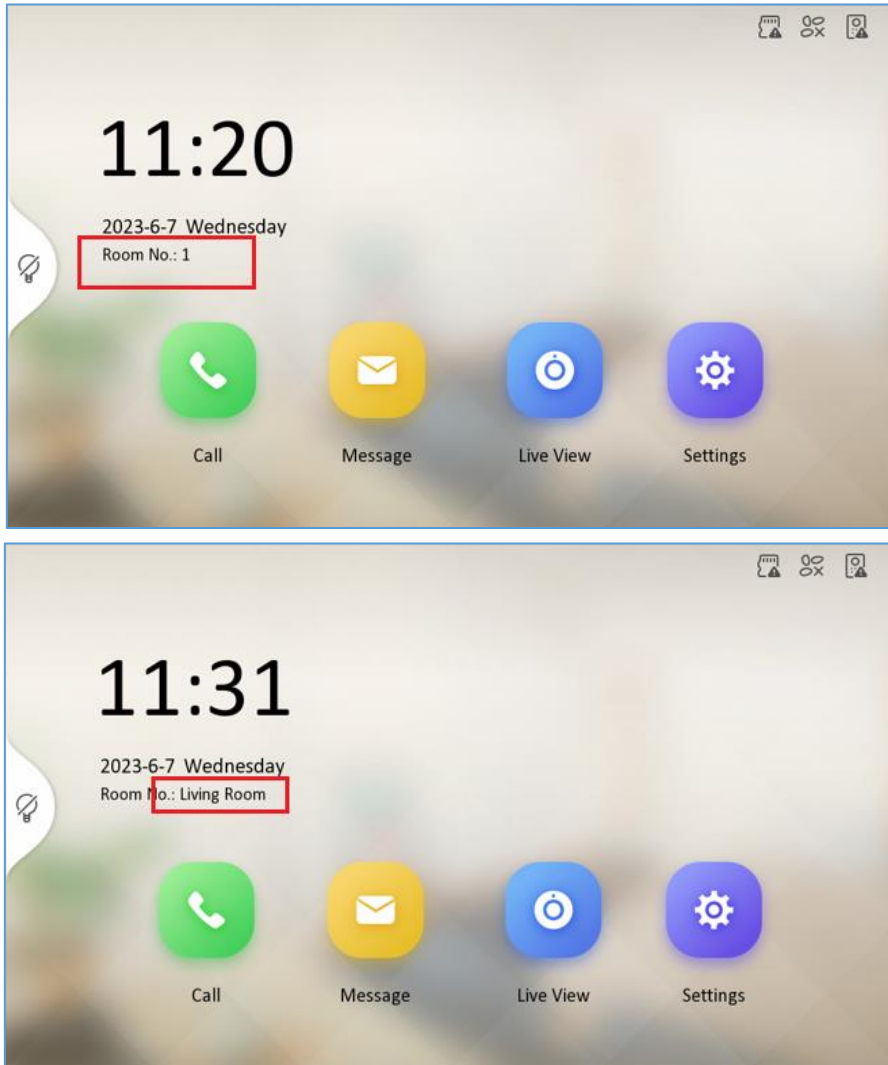
**New Features**

8. support 35 languages

|           |            |                    |         |             |           |
|-----------|------------|--------------------|---------|-------------|-----------|
| English   | Deutsch    | Nederland          | 繁體中文    | Tiếng Việt  | Português |
| Русский   | Italiano   | Português (Brasil) | Eesti   | Hrvatski    | Lietuvių  |
| български | Česky      | Español            | Dansk   | Slovenščina | Latviešu  |
| Magyar    | Slovenčina | עברית              | Svenska | Srpski      | МОНГОЛ    |
| Ελληνικά  | Français   | România            | Norsk   | العربية     | O'zbekcha |
|           | Polski     | Türkçe             | Suomi   | УКРАЇНА     | Қазақша   |

9. support self-defined indoor station name on the screen, there are 3 option, display room No., Room name or do not display, by default it's room No.





10. support 16 indoor extension (it was 5 before)

11. support modify main door station name from hik-connect (sub door station name can be changed from hik-connect local, but it will not be applied to device, this function will be supported in the future)

**Modified Features**

1. Optimize the IP allocation logic in the wizard, when the indoor station choose to use the default IP 192.0.0.64, it will be conflict with other indoor station, so it will automatically modify the IP address to 192.0.0.X which is not conflict with other devices
2. Move floor number parameter to advanced settings menu

## Indoor Station Firmware V2.2.8\_build230219

### Release Note (2023-03-02)

|                  |   |
|------------------|---|
| Device Model     | DS-KH6320-LE1(B), DS-KH6320-LE1(B)/White, DS-KH6320-TE1(B), DS-KH6320-WTE1(B), DS-KH6350-WTE1, DS-KH6350-TE1, DS-KH6351-TE1, DS-KH6351-WTE1 |
| Firmware Version | V2.2.8_build230219  |
| iVMS-4200        | V3.8.3.1 or later   |

#### **Reason of Upgrade**

Fix bugs, enhance products quality and meet customers' requirements.

#### **Modified Features**

3. Fix the occasional connection failure between indoor station and indoor extension
4. Enhance the stability of Wi-Fi connection
5. Fix the audio issue between indoor extension and outer door station
6. Fixed the problem that when the indoor station and the door station are registered to Asterisk standard SIP server, there is no unlock icon when the door station calls the indoor station
7. Increase the indoor station intercom voice volume.

## Indoor Station Firmware V2.2.2\_build221223

### Release Note (2022-12-30)

|                  |   |
|------------------|---|
| Device Model     | DS-KH6320-LE1(B), DS-KH6320-LE1(B)/White, DS-KH6320-TE1(B), DS-KH6320-WTE1(B), DS-KH6350-WTE1, DS-KH6350-TE1, DS-KH6351-TE1, DS-KH6351-WTE1 |
| Firmware Version | V2.2.2_build221223  |
| iVMS-4200        | V3.8.3.1 or later   |

#### **Recommended Firmware**

It is recommended to use the following devices and version together, because they can cooperate and work normally after the docking test.



| Device type    | Test model          | Version                           |
|----------------|---------------------|-----------------------------------|
| Door station   | KD8003              | Protocol 1.0: V2.0.8_build200701  |
|                | KD8003(B)           | Protocol 2.0: V2.2.58_build220725 |
|                | KV6113(B)/KV8X13(B) | V2.2.53_build220816               |
|                | KV6113(C)           | V2.2.55_build220816               |
| Indoor Station | DS-KH6320-LE1       | V1.4.62_build220414               |
| Main Station   | KM9503              | V1.0.36_build220619               |

### **Reason of Upgrade**

Fix bugs, enhance products quality and meet customers' requirements.

### **Modified Features**

- Fixed the problem of not being able to slide the screen after resting the screen in the door station configuration page of the wizard
- Fix the occasional defect: after the indoor station activation and configuration is completed, it prompts and display two identical indoor extensions.

## **Indoor Station Firmware V2.2.2\_build221128 Release Note (2022-12-02)**

|                  |  |
|------------------|--|
| Device Model     | DS-KH6320-LE1(B), DS-KH6320-LE1(B)/White, DS-KH6320-TE1(B), DS-KH6320-WTE1(B), DS-KH6350-WTE1, DS-KH6350-TE1 |
| Firmware Version | V2.2.2_build221128   |
| iVMS-4200        | V3.8.3.1 or later  |

### **Recommended Firmware**

It is recommended to use the following devices and version together, because they can cooperate and work normally after the docking test.

| Device type    | Test model          | Version                           |
|----------------|---------------------|-----------------------------------|
| Door station   | KD8003              | Protocol 1.0: V2.0.8_build200701  |
|                | KD8003(B)           | Protocol 2.0: V2.2.58_build220725 |
|                | KV6113(B)/KV8X13(B) | V2.2.53_build220816               |
|                | KV6113(C)           | V2.2.55_build220816               |
| Indoor Station | DS-KH6320-LE1       | V1.4.62_build220414               |
| Main Station   | KM9503              | V1.0.36_build220619               |

### **Notes:**

- This version firmware is compatible with both protocol 1.0 and 2.0 door station firmware

| Devices of Door Station     | Firmware          | Protocol Type |
|-----------------------------|-------------------|---------------|
| First Generation            | All versions      | Protocol 1.0  |
| KD8003                      | V2.0.X            | Protocol 1.0  |
|                             | V2.2.3 and above  | Protocol 2.0  |
| KV(B) Series                | V2.1.X            | Protocol 1.0  |
|                             | V2.2.3 and above  | Protocol 2.0  |
| KB8113                      | V2.2.1            | Protocol 1.0  |
|                             | V2.2.10 and above | Protocol 2.0  |
| KD9203/KD3003/KD8103/KD8023 | All versions      | Protocol 2.0  |

- Test records only contain the cases for normally devices and do not represent all the scenarios and all the functions.

## Reason of Upgrade

Add new feature, fix bugs, enhance products quality and meet customers' requirements.

## New Features

- The wizard is fully optimized, including:

- Quick setting for registration password

After checked, the registration password of indoor station will be consistent with its activation password, no need to input manually.

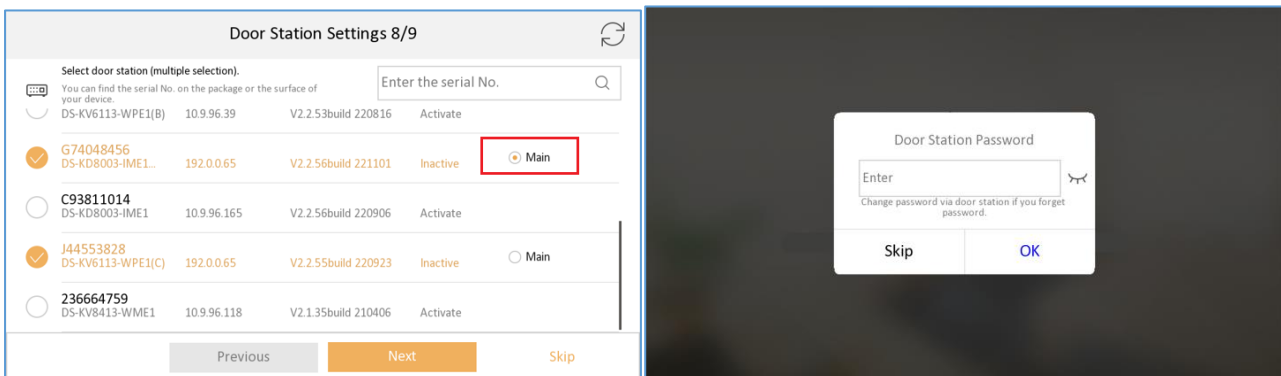
*Note: Registration password is used to register between devices, if different, it will cause calling failed. All devices in same intercom system must use same registration password.*

The screenshot shows the 'Indoor Station Settings 4/9' screen. It contains several configuration fields: 'Device Type' (set to Indoor Station), 'Floor No' (1), 'Room No' (1), and 'Advanced' (with a chevron). The 'Registration Password' field is highlighted with a red box and contains a warning icon, the text 'Registration Password', and a checkbox labeled 'Same as the admin password'. At the bottom, there are three buttons: 'Previous', 'Next', and 'Skip'.

## B. Link indoor station with main and sub door station

**Note:**

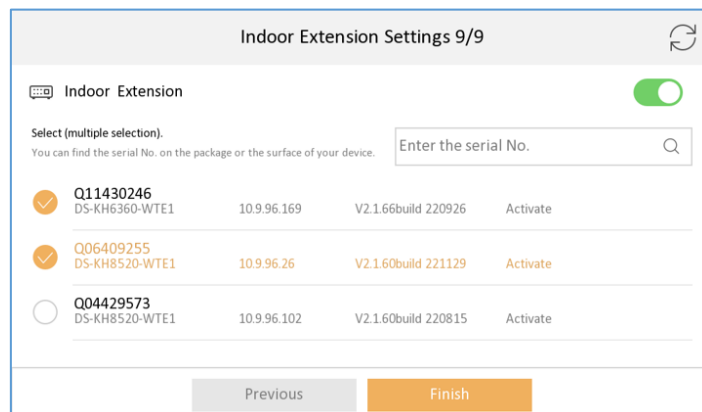
- the first selected will be the main door station by default, the second will be sub1, 3<sup>rd</sup> will be sub2, etc. You can also cancel and select the main door station manually.
- Maximum select 17 door stations at one time (1 main and 16 sub door stations)
- If the selected devices are not activated, indoor station will activate them with same activation and registration password, then set the IP address for them in same network segment automatically.
- If the door station is already activated with different password, it will prompt you to input door station password
- If the main and sub door station are activated with different activation password, the registration will be failed (sub door station can't call indoor station).



## C. Link indoor station with indoor extension

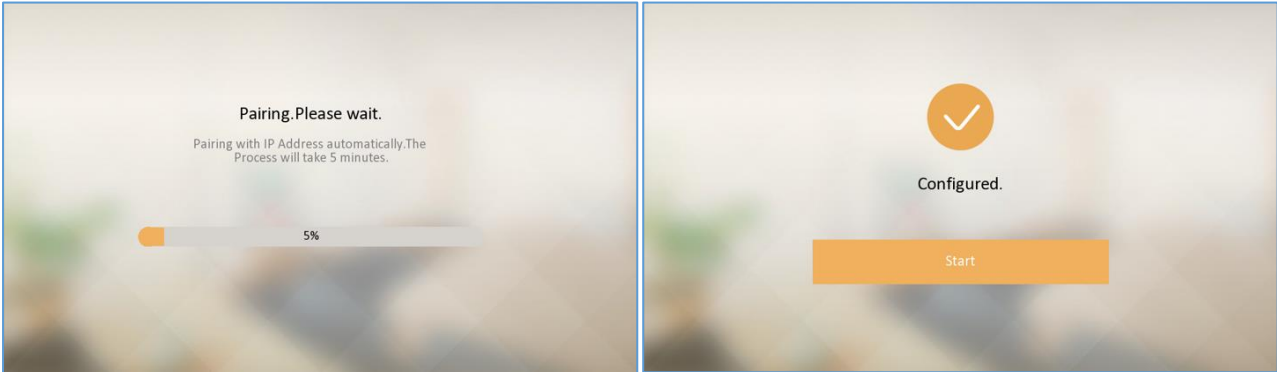
**Note:**

- The selected indoor station will be and numbered as indoor extension 1,2,3...
- Maximum select 5 indoor extensions at one time
- If the selected devices are not activated, indoor station will activate them with same activation and registration password, then set the IP address for them in same network segment automatically.
- If the selected devices are activated with different password, the registration will be failed (door station can't call indoor extension).



D. Pairing with main door station, sub door station and indoor extension

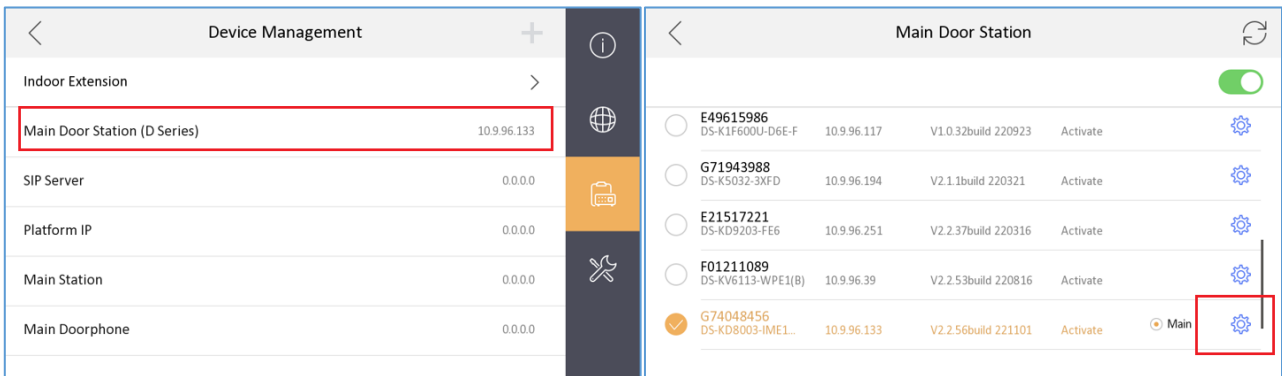
*Note: The pairing time duration depends on the device quantity you selected in previous steps, it will take about up to 5 mins, please wait patiently until the process finish and show “Configured” as below.*

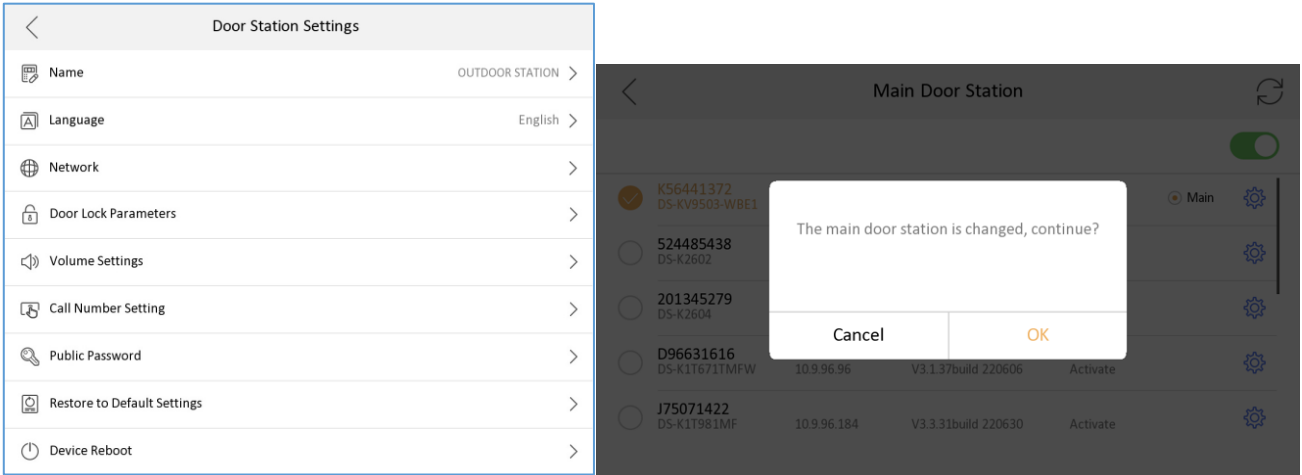


2. Set the important parameters of door station from indoor station Menu-Advanced settings-Configuration-Device Management-Main Door Station (*not from the wizard*).

*Note:*

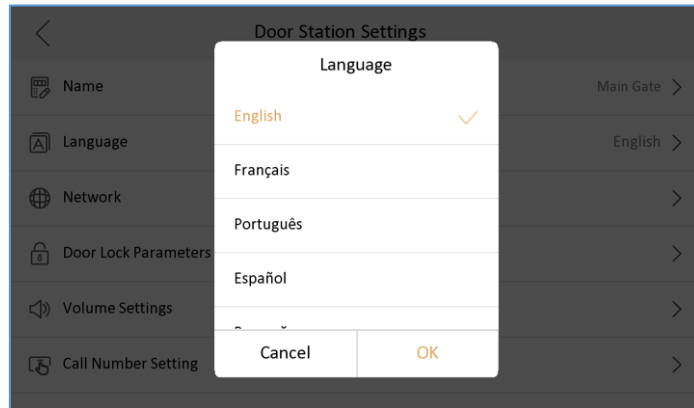
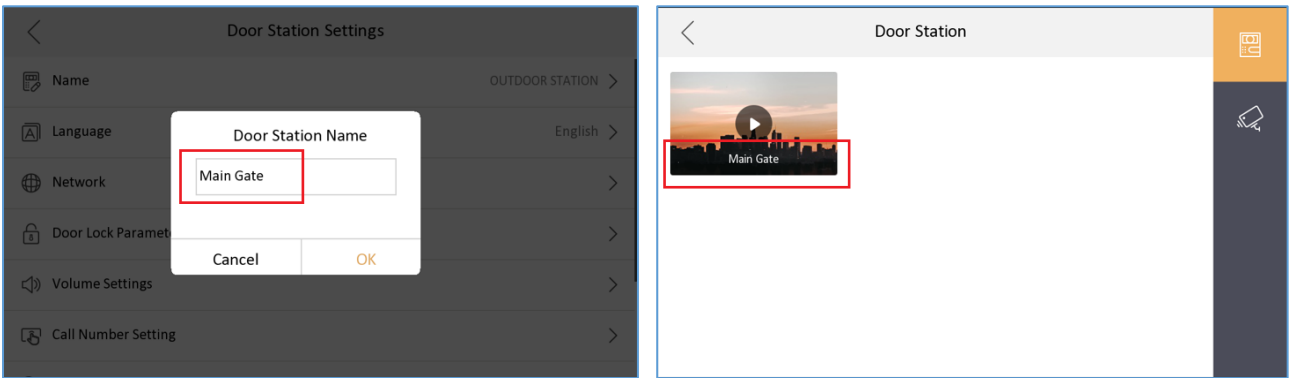
- A. You can change parameters of all door station (no matter it's linked or not) in the list by click the setting icon, see pic 2.
- B. You can also change linked main door station from this list by click device from the list, if you want to change linked sub door station, please go to Advanced settings-Configuration-System maintenance-Wizard, and link device again.
- C. After change the linked main door station, device will prompt “The main door station is changed, continue?”, see pic4 as below



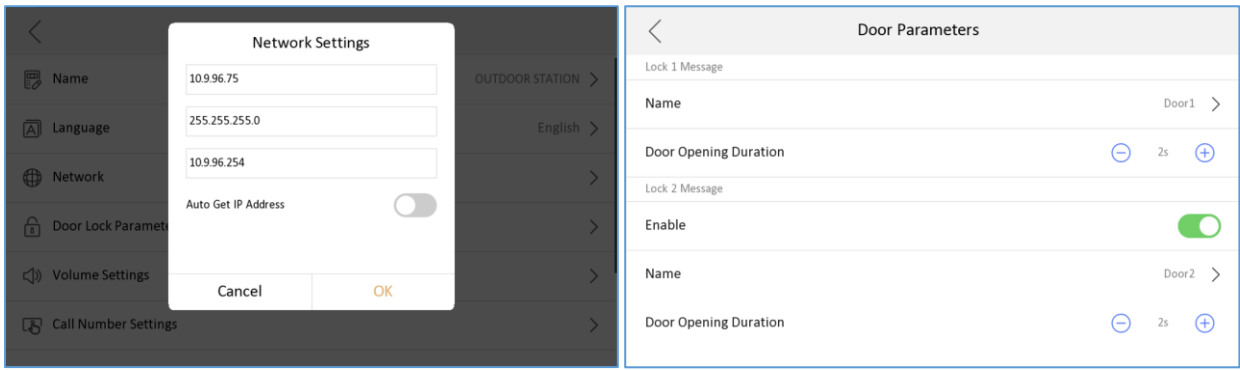


The parameters we can configured from indoor station including:

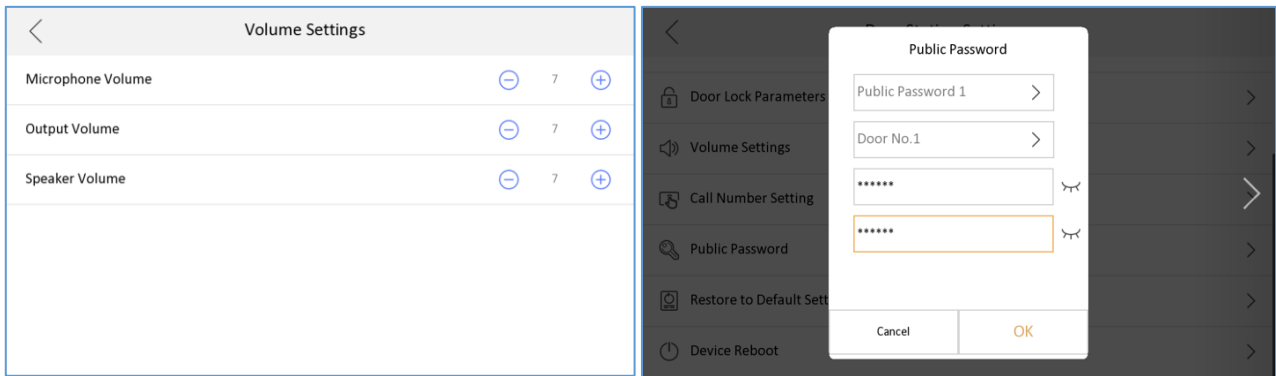
- A. Set door station name (will be displayed in live view page), set door station language.



- B. Set door station IP address, subnet mask, gateway, enable DHCP, lock name, door open duration, enable lock2, etc.

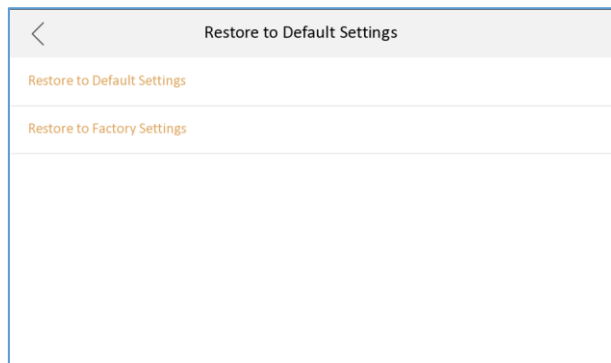


**C. Door station volume setting, physical button call number, public password (lock1 or lock2)**




| Call Number Setting |                          |              |
|---------------------|--------------------------|--------------|
| Call Room No. 0     | Main module button       | 1 >          |
| Call Room No. 1     |                          | Room No. 2 > |
| Call Room No. 2     |                          | 3 >          |
| Call Room No. 3     | Nametag KK module button | 4 >          |
| Call Room No. 4     |                          | 5 >          |
| Call Room No. 5     |                          | 6 >          |
| Call Room No. 6     |                          | 7 >          |

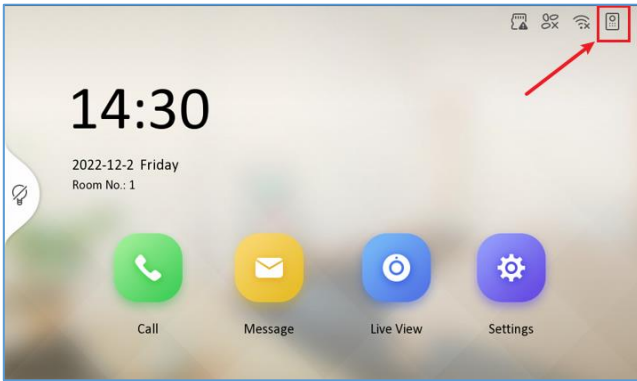
**D. Restore door station to default or factory settings.**








## Modified Features

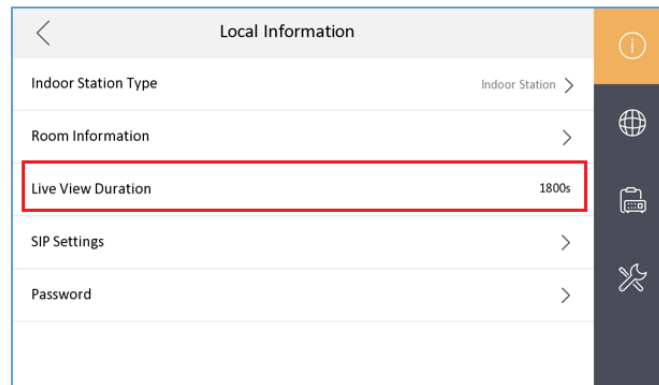
- Optimized the icon of door station registration status in the main UI up right corner.

*Note: If the door station call indoor station failed, you can click this icon  to register to door station manually, if register failed, it will indicate the reason for the failure.*

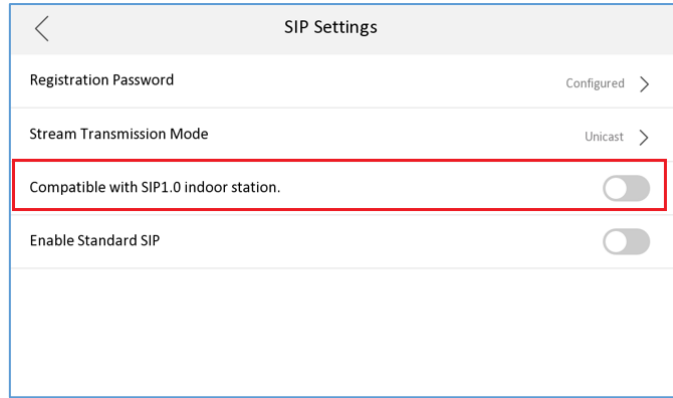


|   | Before  | Now   |
|---|---|---|
| Indoor station registers to door station success            |  |  |
| Indoor station registers to door station failed             |  |  |
| Indoor station registers to door station and KM9503 success |  | SIP   |

- Door station and IP camera live view duration increase to 1,800s, range 10-1,800s, 30s by default.



- Support switching between protocol 1.0 and 2.0, by default it's protocol 2.0  
After enable, the indoor station is compatible with protocol 1.0 indoor extension and not compatible with protocol 2.0 indoor extension.  
*Note: After enable, all indoor extension of this indoor station must be protocol 1.0 firmware, don't mix protocol 1.0 and 2.0 indoor extension under same indoor station, or it will result to calling failed.*



-----Finish-----Indoor Station Firmware V2.2.2\_build221128 Release Note

## 6 Series Indoor Stations

### Version: V2.1.66\_build220926

### Release Note

### (2022-09-29)

|   |                  |  |
|---|------------------|--|
| <b>Firmware<br/>Basic<br/>Information</b> | Firmware Version | V2.1.66_build220926  |
|   | Device Type      | DS-KH6320-LE1(B)<br>DS-KH6320-LE1(B)/White<br>DS-KH6320-TE1(B)<br>DS-KH6320-WTE1(B)<br><br>DS-KH6350-WTE1<br>DS-KH6350-TE1 |

**Fix**

Optimized the screen touching sensitivity of the following product models:

- DS-KH6350-TE1



➤ DS-KH6350-WTE1

**Note:** *This version is only worked with DS-KH6350-WTE1.*

**6 Series Indoor Stations**  
**Version: V2.1.58\_build220815**  
**Release Note**  
**(2022-08-23)**

|   |                  |  |
|---|------------------|--|
| <b>Firmware<br/>Basic<br/>Information</b> | Firmware Version | V2.1.58_build220815  |
|   | Device Type      | DS-KH6350-WTE1<br>DS-KH6320-LE1(B)<br>DS-KH6320-LE1(B)/White<br>DS-KH6320-TE1(B)<br>DS-KH6320-WTE1(B)<br>DS-KH6360-TE1<br>DS-KH6360-WTE1 |

**Fix some bugs**

# 6 Series Indoor Stations

## Version: V2.1.50\_build220720

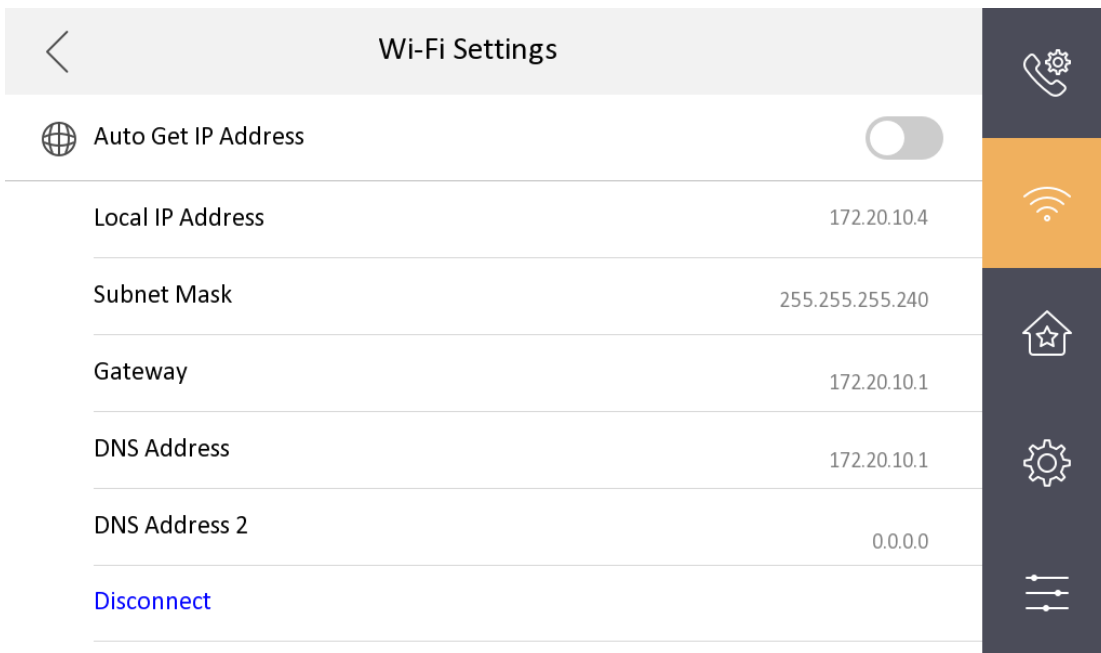
### Release Note

#### (2022-07-20)

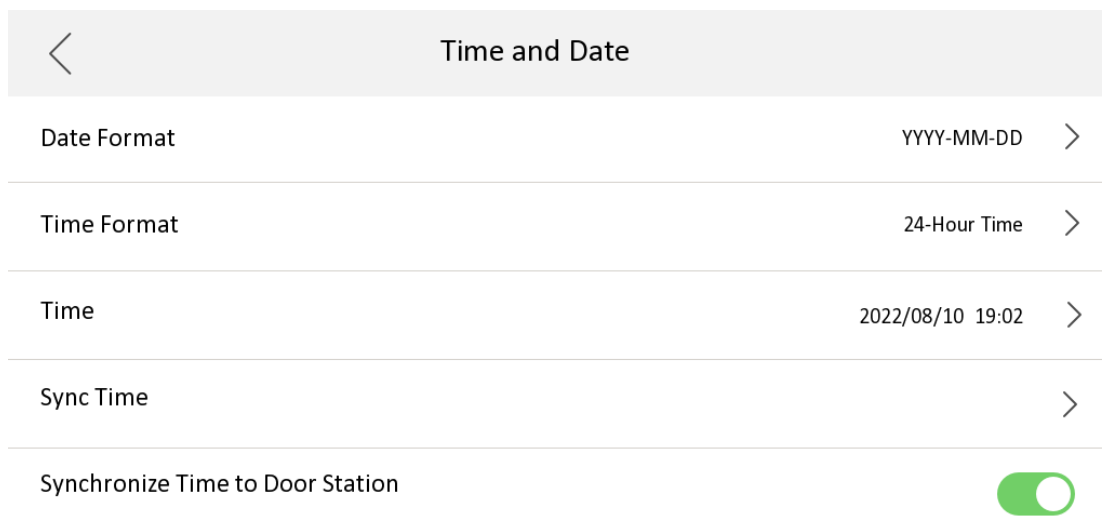
|   |                  |  |
|---|------------------|--|
| <b>Firmware<br/>Basic<br/>Information</b> | Firmware Version | V2.1.50_build220720  |
|   | Device Type      | DS-KH6350-WTE1<br>DS-KH6320-LE1(B)<br>DS-KH6320-LE1(B)/White<br>DS-KH6320-TE1(B)<br>DS-KH6320-WTE1(B)<br>DS-KH6360-TE1<br>DS-KH6360-WTE1 |

**New**

1. Support configure the Static IP of Wi-Fi (enable device configure DHCP, IP address, Subnet mask, gateway, DNS1, DNS2).

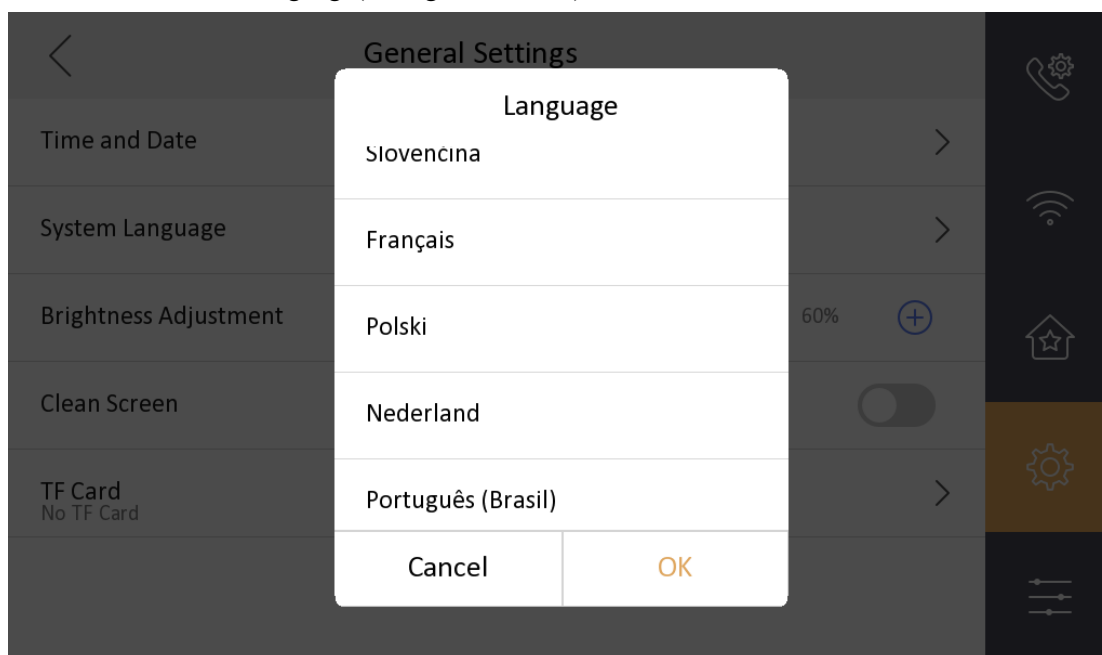


2. Indoor station supports configuring time and time zone information for the door station.



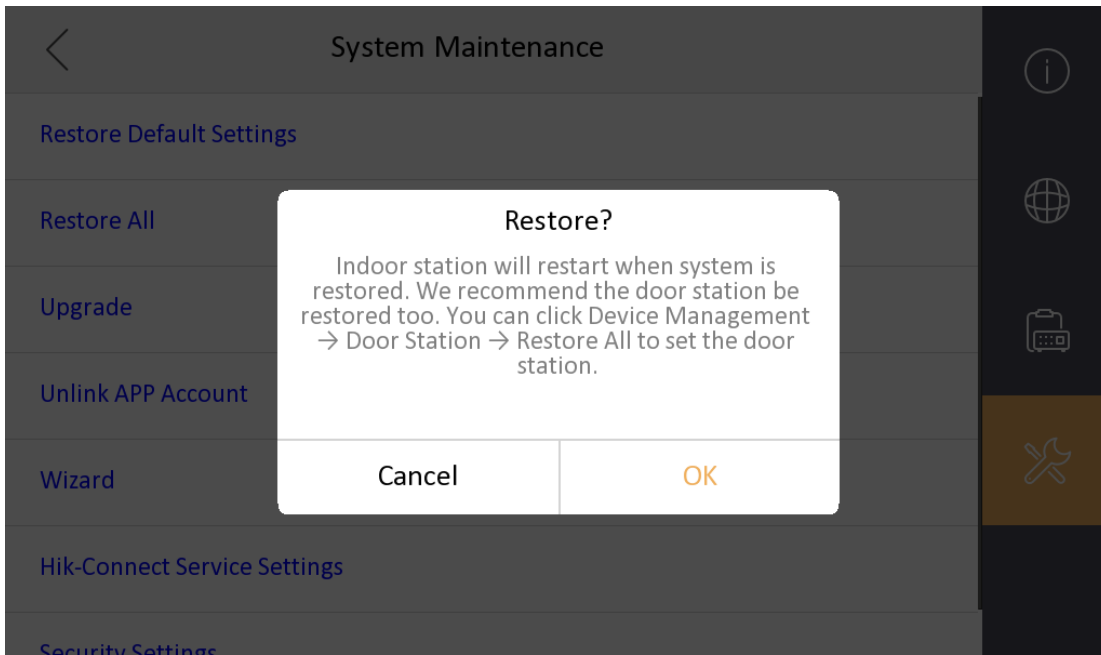
3. Support C-S registration mode of indoor station, and master station.

4. Two new Standard language(Portuguese,Slovak) have been added.

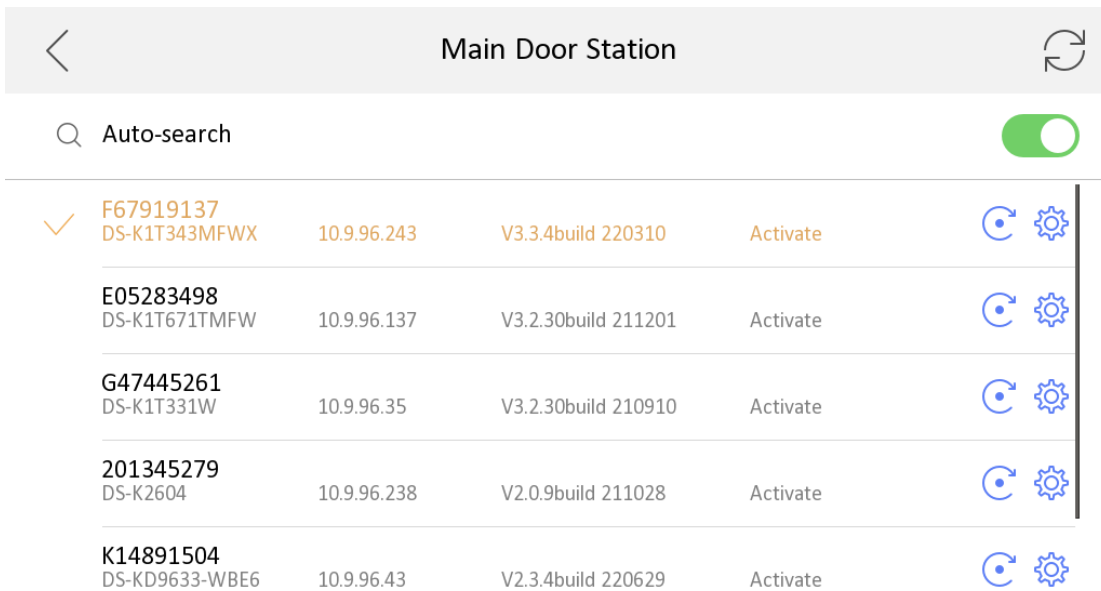


## **Fix**

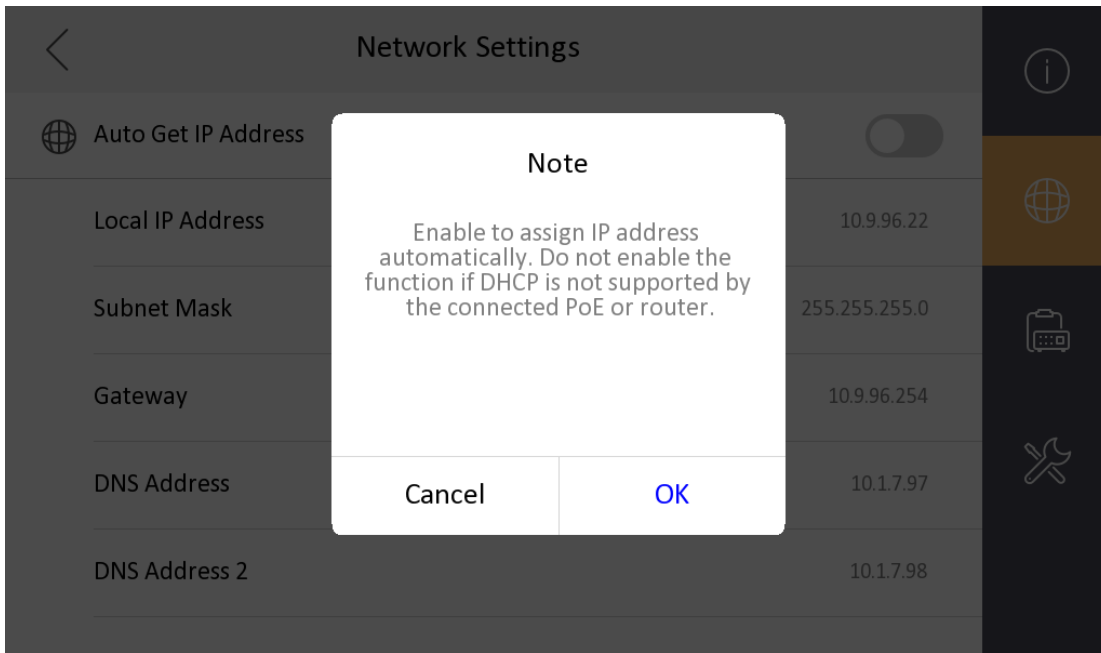
1. Fix the indoor station maintenance interface. When click restore or restore all, a prompt information will pop.



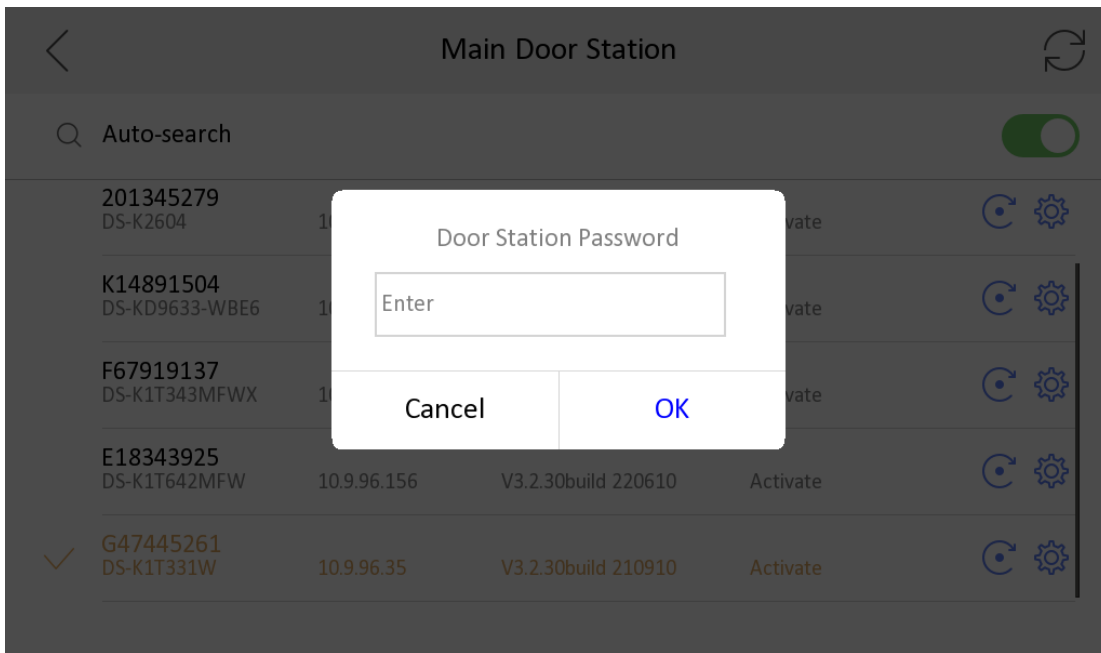
2. The indoor station wizard-related devices added the effect of selecting the door station.



3. Add a prompt information when assign network IP address automatically.



4. In configure wizard to related door station, when the door station password is different from the indoor station, prompt information will pop.



# 6 Series Indoor Stations

## Version: V2.1.44\_build220516

### Release Note

#### (2022-05-22)

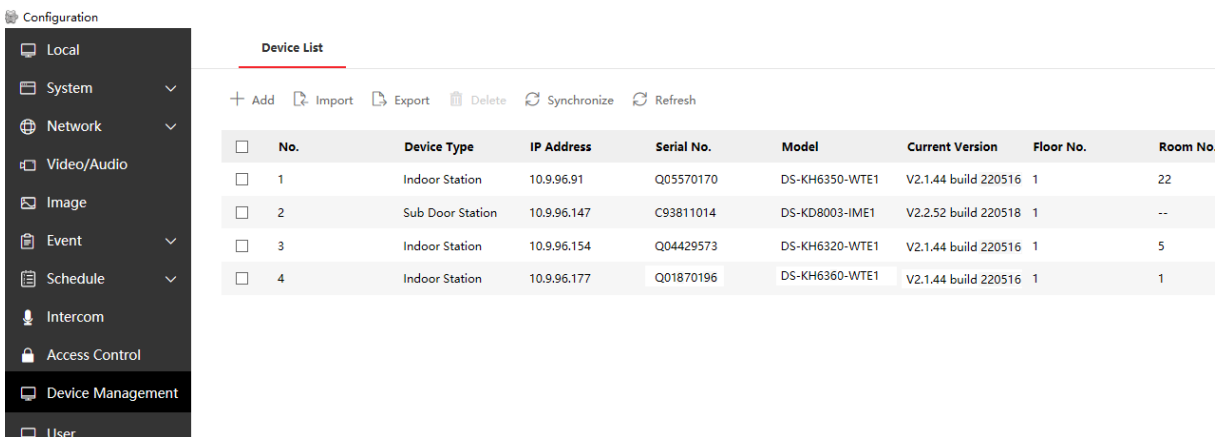
|   |                  |   |
|---|------------------|---|
| <b>Firmware<br/>Basic<br/>Information</b> | Firmware Version | V2.1.44_build220516   |
|   | Device Type      | <p style="color: red;">DS-KH6350-WTE1</p> <p style="color: red;">DS-KH6320-LE1(B)</p> <p style="color: red;">DS-KH6320-LE1(B)/White</p> <p style="color: red;">DS-KH6320-TE1(B)</p> <p style="color: red;">DS-KH6320-WTE1(B)</p> <p style="color: red;">DS-KH6360-TE1</p> <p style="color: red;">DS-KH6360-WTE1</p> |

### Fix

1. Fixed a sync issue between device and Hik-Connect service.
2. Fixed a sync issue for Main-Sub indoor station mode.

### New

1. Support the network parameters synchronized from villa door station.



# 6 Series Indoor Stations

# Version: V2.1.38\_build220228

## Release Note

### (2022-03-01)

## 1. Firmware Basic Information

|   |                  |  |
|---|------------------|--|
| <b>Firmware<br/>Basic<br/>Information</b> | Firmware Version | V2.1.38_build220228  |
|   | Device Type      | DS-KH6350-WTE1<br>DS-KH6320-LE1(B)<br>DS-KH6320-LE1(B)/White<br>DS-KH6320-TE1(B)<br>DS-KH6320-WTE1(B)<br>DS-KH6360-TE1<br>DS-KH6360-WTE1 |

**Notes:**

Please update firmware to the latest version to ensure the perfect user experience

### 1.1 Recommended Firmware

It is recommended to use the following devices and version together, because they can cooperate and work normally after the docking test.

| Test resource  | Device type       | Version              |
|----------------|-------------------|----------------------|
| Release device | DS-KH6350-WTE1    | V2.1.38_build220228  |
| Door Station   | DS-KD9203-E6      | V2.2.37_build210929  |
|                | KD8023-E6         | V2.2.2_build 201019  |
|                | DS-KD8003-IME1    | V2.2.52_build 211126 |
|                | DS-KB8113-IME1    | V2.2.51_build 211110 |
|                | DS-KV8413-WME1(B) | V2.2.53_build 211104 |
| Indoor Station | DS-KH9510-WTE1    | V2.1.28_build210803  |
|                | DS-KH6320-LE1     | V1.4.58_build210823  |
|                | KH6320-WTE1       | V2.1.32_build210926  |
| Main Station   | KM9503            | V1.0.32_build210926  |

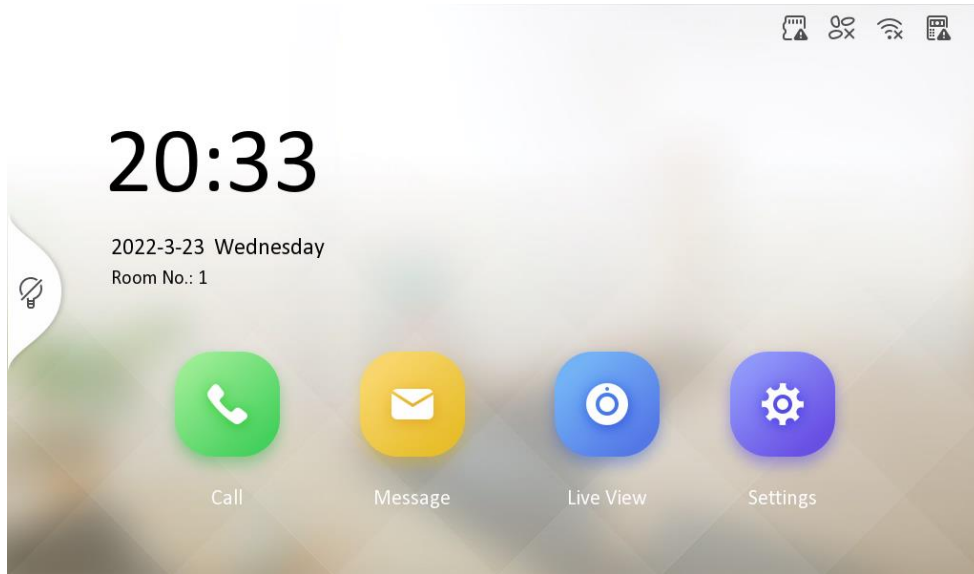
**Notes:**

Test records only contain the cases for normally devices and do not represent all the scenarios and all the functions.



## 2. New Features

1. New version of the device is based on the last version and develop new appearances.



2. Support password recovery by security question. You can set as the following steps.

(1) "Wizard">Password reset method>change to security question.

**Wizard-Password Reset Method 2/6**

Change to Reserved Email

|   |   |              |
|---|---|--------------|
| 1. You father's first name.                   | > | Enter Answer |
| 2. You mother's first name.                   | > | Enter Answer |
| 3. Your teacher's first name in senior hig... | > | Enter Answer |

PreviousNextSkip

(2) Configuration>system maintenance>security settings>security question

< Security Question

|   |   |              |
|---|---|--------------|
| 1. You father's first name.                   | > | Enter Answer |
| 2. You mother's first name.                   | > | Enter Answer |
| 3. Your teacher's first name in senior hig... | > | Enter Answer |

3. The indoor Station adds the configuration item of code stream transmission mode, supporting choosing unicast and multicast.

According to the web setting for the switchers or the routers.

< SIP Settings

|                          |  |
|--------------------------|--|
| Registration Password    | Configured >   |
| stream transmission mode | Unit Broadcast >   |
| Enable Standard SIP      | <div><p>Unit Broadcast ✓</p><p>Group Broadcast</p></div> |

4. Add message and snapshot configuration options, which are closed by default. After opening, you can configure the deletion time of message and screenshot.

| Shortcut Settings      |                                     |
|------------------------|-------------------------------------|
| Alarm                  | <input type="checkbox"/>            |
| Call Management Center | <input type="checkbox"/>            |
| Leave Message          | <input checked="" type="checkbox"/> |
| Leave Message Time     | 30 days >                           |
| Snapshot               | <input checked="" type="checkbox"/> |
| Snapshot Time          | 30 days >                           |

#### 4. Modified

1. The function of password recovery by email is switched to the configuration wizard
2. The compatibility of standard SIP Server is improved: (1) ASTERISK (2) FreePBX (3) 3CX (4) ELASTIX (5) PBXware (6) miniSipServer (7) Brekeke (8) OpenSIPs (9) Kamailio

## **Customer Impact and Recommended Action**

This update refers to function/compatibility improvement and will take effect automatically after the Date of Change. We are very sorry for any inconvenience of use-habit changes caused by this action.

For any questions and request for this firmware, please contact our local technical support team.

Note:

- Hikvision reserves the right to change, alter or withdraw the above notification without prior notice.
- Product design and specifications are subject to change without prior notice.
- The Hikvision firmware may contain errors known as errata, which may cause the product to deviate from published specifications. Current characterized errata are available on request.
- Hikvision is not liable for any typing or printing errors.

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