

Turbo HD DVR V3.4.89build 180906 Release Notes (2018-09-10)

Firmware Basic Information	Firmware Version:	V3.4.89build 180906
	SDK Version::	V5.3.6.30_build20180816
	Onvif:	V2.2
	Player:	4.81mini
	Player library:	7.3.0.0
	Web version:	V4.0.1build180903 Plugin Version V3.0.6.27
	Client version:	Baseline V2.6.11.5 build20180904

Reason of Upgrade

- Add some new functions, modify some functions, enhance product quality to meet customers' requirements.

Main update

- i. Support disable analog channels to add more IP cameras;
- ii. Collect device RS-232 serial port print information is supported by saving the debug.cfg file to USB drive, then insert the USB drive to DVR. Every time the device reboots, the USB could collect the print information automatically;
For the file please contact the region technical if necessary.
- iii. Newly support to export the diagnostic information of device via web remotely and the exported information is saved in the form of a file.
Configurations of local GUI and web page are as below:

The screenshot shows the HIKVISION web interface. At the top, there are navigation tabs: Live View, Playback, Picture, and Configuration (highlighted in red). Below the Configuration tab, there are sub-tabs: Upgrade & Maintenance, Log, and Diagnose (highlighted in red). On the left side, there is a sidebar menu with categories: Local, System, System Settings, Maintenance (highlighted in red), Security, Camera Management, User Management, Network, Video/Audio, Image, Event, Storage, Vehicle Detection, and VCA. In the main content area, under the 'Diagnose' sub-tab, there is a section for 'Export Diagnose Info' with a checked checkbox labeled 'Enable'. Below this, there is a red 'Save' button with a floppy disk icon.

This screenshot is similar to the one above, showing the 'Diagnose' sub-tab. In addition to the 'Export Diagnose Info' section, there is a 'Diagnose Information' button highlighted with a red box. To the right of this button, there is a text description: 'Download the log, system information and hardware information.' Below the 'Diagnose Information' button, there is a red 'Save' button with a floppy disk icon.

1. Enable Export Diagnose Info firstly;
 2. Click the Diagnose Information button to save the diagnose info;
 3. The diagnose information records the running status of the device, which is very useful to solve the customer issue. The diagnose information is encrypted (If you open it directly, it will show some random code) and only the R&D have the authority to decrypt.
- iv. Newly support to recover device password via reserved email. Input a reserved email address while activating the device, when the device password is forgotten, you can click Forget Password -> Verified

by reserved email-> scan the QR code by Hik-Connect app -> check your reserved email inbox for verification code-> enter the verification code to create a new password.

Note:

This function is not supported by Hilook product.

Modified functions

- i. Solve the problem of device rebooting after changing the recording stream type in Recording Schedule-> More Settings;
- ii. Solve the problem of probabilistic defaulting the device to inactive status while importing config file.

Available Modes:

F Series Turbo HD DVR	DS-7104HGHI-F1/N, DS-7108HGHI-F1/N, DS-7116HGHI-F1/N, DS-7104HGHI-F1, DS-7108HGHI-F1, DS-7116HGHI-F1, DS-7204HGHI-F1/N, DS-7208HGHI-F1/N, DS-7216HGHI-F1/N, DS-7204HGHI-F1, DS-7208HGHI-F1, DS-7216HGHI-F1, DS-7208HGHI-F2, DS-7216HGHI-F2
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Customer Impact and Recommended Action

This new firmware upgrade is to improve product performance, and will take effect automatically after upgrading from previous versions. We'd like to inform you the above changes. Also, we are sorry for any possible inconvenience of use-habit changes caused by this action.

For questions or concerns, please contact our local technical support team.

Note:

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- For special model's change details, please contact our local technical support team.

Hikvision Digital Technology CO., Ltd.
No. 555 Qianmo Road, Binjiang District, Hangzhou 310052, China
Tel: +86-571-8807-5998
FAX: +86-571-8993-5635
Email: support@hikvision.com